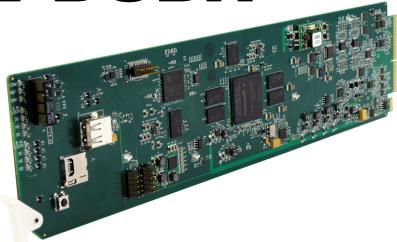


9502-DCDA



Downconverter / DA

Downconverter with 3G/HD/SD-SDI Input, HD/SD-SDI Processed Outputs, and SDI Input Reclocking

Product Manual



Cobalt Digital Inc.

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Congratulations on choosing the Cobalt[®] 9502-DCDA Downconverter with 3G/HD/SD-SDI Input, HD/SD-SDI Processed Outputs, and SDI Input Reclocking. The 9502 is part of a full line of modular processing and conversion gear for broadcast TV environments. The Cobalt Digital Inc. line includes video decoders and encoders, audio embedders and de-embedders, distribution amplifiers, format converters, remote control systems and much more. Should you have questions pertaining to the installation or operation of your 9502, please contact us at the contact information on the front cover.

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Introduction

Overview

This manual provides installation and operating instructions for the 9502-DCDA Downconverter with 3G/HD/SD-SDI Input, HD/SD-SDI Processed Outputs, and SDI Input Reclocking card (also referred to herein as the 9502-DCDA).

Note: This manual also is applicable for reduced functionality version **-HD** which accepts and processes only SD and HD (SMPTE 259M and SMPTE 292M) SDI inputs. 3G inputs, controls, and functions described in this manual are not applicable to 9502-DCDA-HD. In all other aspects, this version function identically as described in this manual.

This manual consists of the following chapters:

- Chapter 1, "Introduction" Provides information about this manual and what is covered. Also provides general information regarding the 9502.
- Chapter 2, "Installation and Setup" Provides instructions for installing the 9502 in a frame, and optionally installing a 9502-DCDA Rear I/O Module.
- Chapter 3, "Operating Instructions" Provides overviews of operating controls and instructions for using the 9502-DCDA.

This chapter contains the following information:

- 9502 Card Software Versions and this Manual (p. 1-2)
- Manual Conventions (p. 1-3)
- Safety Summary (p. 1-4)
- 9502-DCDA Functional Description (p. 1-5)
- Technical Specifications (p. 1-12)
- Warranty and Service Information (p. 1-14)
- Contact Cobalt Digital Inc. (p. 1-15)

9502 Card Software Versions and this Manual

When applicable, Cobalt Digital Inc. provides for continual product enhancements through software updates. As such, functions described in this manual may pertain specifically to cards loaded with a particular software build.

The Software Version of your card can be checked by viewing the **Card Info** menu in DashBoardTM. See Checking 9502-DCDA Card Information (p. 3-7) in Chapter 3, "Operating Instructions" for more information. You can then check our website for the latest software version currently released for the card as described below.

Note: Not all functionality described in this manual may appear on cards with initial software versions.

Check our website and proceed as follows if your card's software does not match the latest version:

Card Software earlier than latest version	Card is not loaded with the latest software. Not all functions and/or specified performance described in this manual may be available.		
	You can update your card with new Update software by going to the Support>Firmware Downloads link at www.cobaltdigital.com. Download "Firmware Update Guide", which provides simple instructions for downloading the latest firmware for your card onto your computer, and then uploading it to your card through DashBoard TM .		
	Software updates are field-installed without any need to remove the card from its frame.		
Card Software newer than version in manual	A new manual is expediently released whenever a card's software is updated and specifications and/or functionality have changed as compared to an earlier version (a new manual is not necessarily released if specifications and/or functionality have not changed). A manual earlier than a card's software version may not completely or accurately describe all functions available for your card.		
	If your card shows features not described in this manual, you can check for the latest manual (if applicable) and download it by going to the card's web page on www.cobaltdigital.com.		

Cobalt Reference Guides

From the Cobalt[®] web home page, go to **Support>Reference Documents** for easy to use guides covering network remote control, card firmware updates, example card processing UI setups and other topics.

Introduction Manual Conventions

Manual Conventions

In this manual, display messages and connectors are shown using the exact name shown on the 9502-DCDA itself. Examples are provided below.

• Card-edge display messages are shown like this:



· Connector names are shown like this: SDI IN A

In this manual, the terms below are applicable as follows:

- 9502-DCDA refers to the 9502-DCDA Downconverter with 3G/HD/ SD-SDI Input, HD/SD-SDI Processed Outputs, and SDI Input Reclocking card.
- **Frame** refers to the HPF-9000, OG3-FR, 8321, or similar 20-slot frame that houses Cobalt® or other cards.
- **Device** and/or **Card** refers to a Cobalt[®] or other card.
- System and/or Video System refers to the mix of interconnected production and terminal equipment in which the 9502-DCDA and other cards operate.
- Functions and/or features that are available only as an option are denoted in this manual like this:



Warnings, Cautions, and Notes

Certain items in this manual are highlighted by special messages. The definitions are provided below.

Warnings

Warning messages indicate a possible hazard which, if not avoided, could result in personal injury or death.

Cautions

Caution messages indicate a problem or incorrect practice which, if not avoided, could result in improper operation or damage to the product.

Notes

Notes provide supplemental information to the accompanying text. Notes typically precede the text to which they apply.

1 Safety Summary

Labeling Symbol Definitions

\triangle	Attention, consult accompanying documents.
	Electronic device or assembly is susceptible to damage from an ESD event. Handle only using appropriate ESD prevention practices. If ESD wrist strap is not available, handle card only by edges and avoid contact with any connectors or components.
	Symbol (WEEE 2002/96/EC) For product disposal, ensure the following: • Do not dispose of this product as unsorted municipal waste. • Collect this product separately. • Use collection and return systems available to you.

Safety Summary

Warnings

! WARNING!

To reduce risk of electric shock do not remove line voltage service barrier cover on frame equipment containing an AC power supply. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Cautions

CAUTION

This device is intended for environmentally controlled use only in appropriate video terminal equipment operating environments.

CAUTION

This product is intended to be a component product of an openGear® frame. Refer to the openGear® frame Owner's Manual for important safety instructions regarding the proper installation and safe operation of the frame as well as its component products.

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9502-DCDA has a moderate power dissipation (<18 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the 9502-DCDA into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

CAUTION

The 9502 FPGA is designed for a normal-range operating temperature around 85° C core temperature. Operation in severe conditions exceeding this limit for non-sustained usage are within device operating safe parameters, and can be allowed by setting this control to Disable. However, the disable (override) setting should be avoided under normal conditions to ensure maximum card protection.

9502-DCDA Functional Description

Figure 1-1 shows a functional block diagram of the 9502-DCDA. The 9502-DCDA downconverter also includes embedded audio support and de-embedding to AES outputs. 4x distribution amplifiers (DAs) are provided for the card down-converted HD/SD-SDI output.

The 9502-DCDA also provides ARC processing and timecode/closed-captioning conversion from packet-based timecode formats and CEA608/708 HD formats to HD ATC, SD_ATC, and SD VITC-based (waveform) timecode. Closed captioning from CEA708 to HD formats and line 21 SD closed captioning are available on the processed HD-SD-SDI outputs.

9502-DCDA Input/Output Formats

The 9502-DCDA provides the following inputs and outputs:

- Inputs:
 - **3G/HD/SD SDI IN A / SDI IN B** two dual-rate HD/SD-SDI inputs (GUI-selectable or basic failover)
- Outputs:
 - **HD/SD-SDI OUT (1-4)** four dual-rate HD/SD-SDI buffered video outputs
 - RCK OUT (1-4) four 3G/HD/SD-SDI reclocked buffered video outputs
 - AES OUT (1-8) eight AES-3id (coaxial 75 Ω) outputs (16 AES channels)

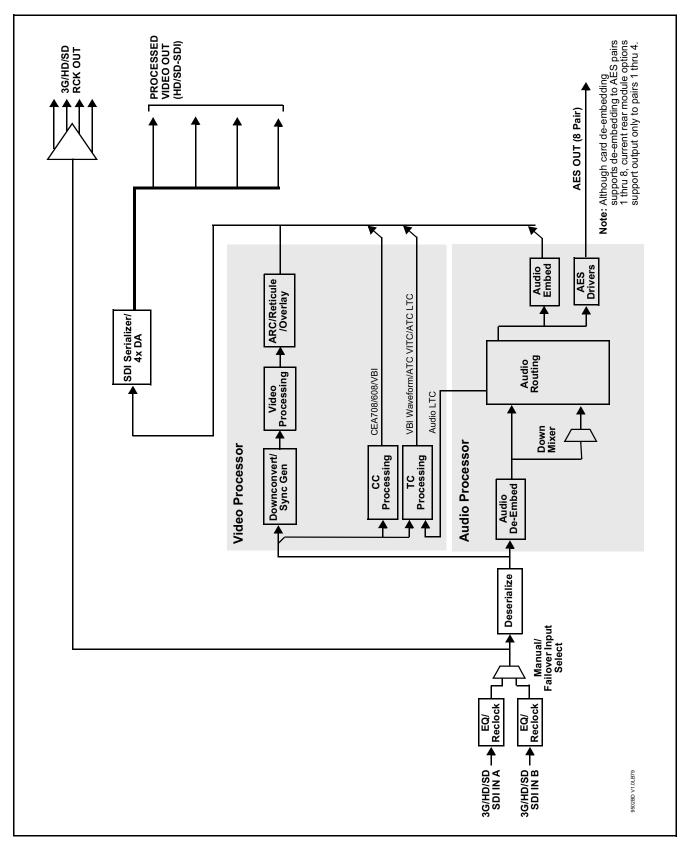


Figure 1-1 9502-DCDA Functional Block Diagram

Video Processor Description

The 9502-DCDA features a downconverting scaler, video proc, and user-adjustable aspect ratio control and zoom control. The 9502-DCDA video subsystem also provides the functions described below.

Video Processor

The 9502-DCDA provides full color processing control (luma gain and lift, chroma saturation, and color phase) of the output video.

Scaler Function

The scaler function provides down-conversion to HD/SD from multiple standard SD and 3G/HD video formats and multiple frame rates, and cross-conversion between interlaced and progressive formats, with auto-format detect/down-conversion of SMPTE 424M/292M/259M formats.

The scaler function also provides aspect ratio conversion that provides a choice from several standard aspect ratios. User-defined settings allow custom user-defined H and V aspect ratio control. Reticule insertion provides safe action area marking as well as other reticule functions and patterns.

Timecode Processor

(See Figure 1-2.) This function provides for extraction of timecode data from the input video, and in turn re-insertion of timecode data into the output SDI. In this manner, timecode data can be preserved, even after format conversion. The function can monitor the SDI video input of the card for supported timecode formats and convert the timecode to either or both ATC_LTC or ATC_VITC for down-conversions to HD, and ATC_VITC or VITC waveform (with selectable odd/even field line number control) for SD down-conversions.

Option When licensed with option +LTC, this function also can receive and translate audio LTC timecode (from Emb Ch 1-16) for insertion as SMPTE 12M ATC timecode formats onto the output video as described above.

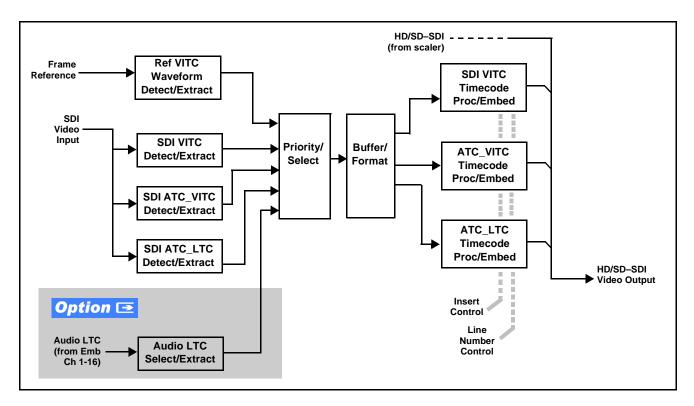


Figure 1-2 Timecode Processor

Closed Captioning Processor

This function provides support for closed captioning setup. The function allows the selection of the ancillary data line number where the ancillary closed caption data is outputted when the output is HD. When receiving HD-SDI, both CEA 608 and CEA 708 are supported, with CEA 608 and CEA 708 (containing CEA 608 packets) converted to line 21 closed captioning on outputs down-converted to SD.

Audio Processor Description

The audio processor operates as an internal audio router. This function chooses from the following inputs:

• 16 channels of embedded audio from the SDI video input (1-to-1 routing to SDI output)

The router function provides the following audio outputs:

- 16 channels of embedded audio on SDI processed outputs
- 16 channels of AES de-embedding on eight AES outputs pairs

Note: Although card de-embedding supports de-embedding to AES pairs 1 thru 8, current rear module options support output only to pairs 1 thru 4.

The processor function provides group enable/disable and de-embedding of the 16-channel embedded audio SDI input.

Audio Down Mix Function

(See Figure 1-3.) The Audio Down Mixer function provides for the selection of any five embedded channels serving as Left (L), Right (R), Center (C), Left Surround (Ls), and Right Surround (Rs) individual signals to be multiplexed into stereo pair Down Mix Left (DM-L) and Down Mix Right (DM-R). The resulting stereo pair DM-L and DM-R can in turn be routed to any embedded audio pair as desired (or de-embedded to an AES audio output).

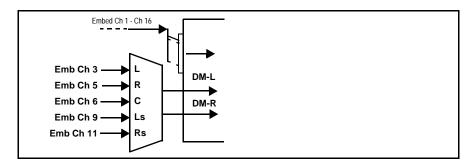


Figure 1-3 Audio Down Mix Functional Block Diagram with Example Sources

User Control Interface

Figure 1-4 shows the user control interface options for the 9502-DCDA. These options are individually described below.

Note: All user control interfaces described here are cross-compatible and can operate together as desired. Where applicable, any control setting change made

• **DashBoard**TM **User Interface** – Using DashBoardTM, the 9502-DCDA and other cards installed in openGear®¹ frames can be controlled from a computer and monitor.

using a particular user interface is reflected on any other connected interface.

DashBoard[™] allows users to view all frames on a network with control and monitoring for all populated slots inside a frame. This simplifies the setup and use of numerous modules in a large installation and offers the ability to centralize monitoring. Cards define their controllable parameters to DashBoard[™], so the control interface is always up to date.

The DashBoardTM software can be downloaded from the Cobalt Digital Inc. website: www.cobaltdigital.com (enter "DashBoard" in the search window). The DashBoardTM user interface is described in Chapter 3, "Operating Instructions".

 Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panels – The OGCP-9000 and OGCP-9000/CC Remote Control Panels conveniently and intuitively provide parameter monitor and control of the 9502-DCDA and other video and audio processing terminal equipment meeting the open-architecture Cobalt® cards for openGearTM standard.

In addition to circumventing the need for a computer to monitor and control signal processing cards, the Control Panels allow quick and intuitive access to hundreds of cards in a facility, and can monitor and allow adjustment of multiple parameters at one time.

The Remote Control Panels are totally compatible with the openGearTM control software DashBoardTM; any changes made with either system are reflected on the other. The Remote Control Panel user interface is described in Chapter 3, "Operating Instructions".

^{1.} openGear® is a registered trademark of Ross Video Limited. DashBoard TM is a trademark of Ross Video Limited.

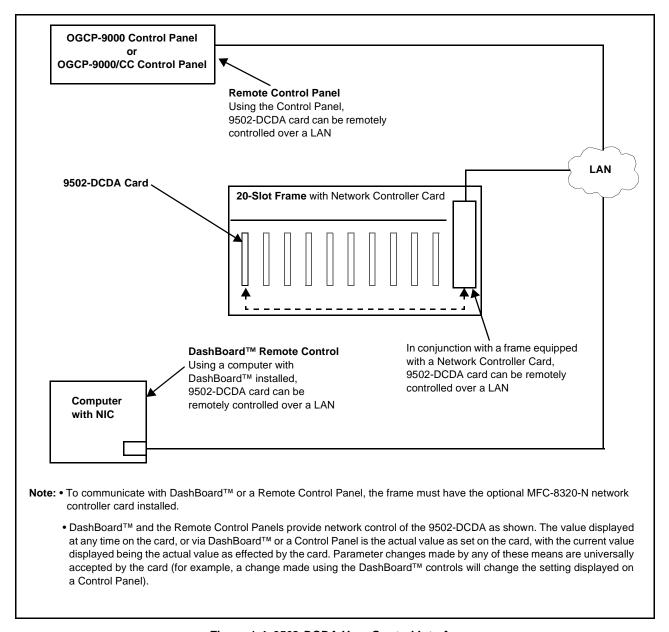


Figure 1-4 9502-DCDA User Control Interface

Note: If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference guide Remote Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of Cobalt® cards using DashBoard™. (Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the Support>Reference Documents link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt® as listed in Contact Cobalt Digital Inc. (p. 1-15).

9502-DCDA Rear I/O Modules

The 9502-DCDA physically interfaces to system video connections at the rear of its frame using a Rear I/O Module.

All inputs and outputs shown in the 9502-DCDA Functional Block Diagram (Figure 1-1) enter and exit the card via the card edge backplane connector. The Rear I/O Module breaks out the 9502-DCDA card edge connections to BNC and other connectors that interface with other components and systems in the signal chain.

The full assortment of 9502-DCDA Rear I/O Modules is shown and described in 9502-DCDA Rear I/O Modules (p. 2-4) in Chapter 2, "Installation and Setup".

Technical Specifications

Table 1-1 lists the technical specifications for the 9502-DCDA Up/Down/Cross Format Converter, Video/Audio In with Frame Sync card.

Table 1-1 Technical Specifications

Item	Characteristic			
Note: 3G (SMPTE 424M) specifications a	Note: 3G (SMPTE 424M) specifications are applicable for card model 9502-DCDA-3G only.			
Part number, nomenclature	9502-DCDA Up/Down/Cross Format Converter, Video/Audio In with Frame Sync			
Installation/usage environment	Intended for installation and usage in frame meeting openGear™ modular system definition.			
Power consumption	< 18 Watts maximum			
Installation Density	Up to 20 cards per 20-slot frame			
Environmental: Operating temperature: Relative humidity (operating or storage):	32° – 104° F (0° – 40° C) < 95%, non-condensing			
Frame communication	10/100 Mbps Ethernet with Auto-MDIX.			
Indicators	Card edge display and indicators as follows: • 4-character alphanumeric display • Status/Error LED indicator • Input Format LED indicator			

Introduction Technical Specifications

Table 1-1 Technical Specifications — continued

Item	Characteristic	
Serial Digital Video Input	Number of inputs:	
	Two, with manual select or failover to card processing path	
	Data Rates Supported:	
	SMPTE 424M, 292M, SMPTE 259M-C	
	Impedance:	
	75 Ω terminating	
	Return Loss:	
	> 15 dB up to 1.485 GHz	
	> 10 dB up to 2.970 GHz	
Post-Processor Serial Digital Video	Number of Outputs:	
Outputs	Four 3G/HD/SD-SDI BNC	
	Impedance:	
	75 Ω	
	Return Loss:	
	> 15 dB at 5 MHz – 270 MHz	
	Signal Level:	
	800 mV ± 10%	
	DC Offset:	
	0 V ± 50 mV	
	Jitter (SD):	
	< 0.2 UI (all outputs)	
	Overshoot:	
	< 0.2% of amplitude	
Pre-Processor (Reclocked) Serial Digital Video Outputs	Number of Outputs:	
Those Carpaile	Four 3G/HD/SD-SDI BNC per IEC 60169-8 Amendment 2	
	Impedance: 75 Ω	
AFC Audio Outpute		
AES Audio Outputs	Standard: SMPTE 276M	
	Number of Outputs:	
	4 unbalanced (8-ch); AES-3id	
	Output Impedance:	
	75 Ω	

Warranty and Service Information

Cobalt Digital Inc. Limited Warranty

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of shipment to the original purchaser, except that 4000, 5000, 6000, 8000 series power supplies, and Dolby[®] modules (where applicable) are warranted to be free from defects in material and workmanship for a period of one (1) year.

Cobalt Digital Inc.'s ("Cobalt") sole obligation under this warranty shall be limited to, at its option, (i) the repair or (ii) replacement of the product, and the determination of whether a defect is covered under this limited warranty shall be made at the sole discretion of Cobalt.

This limited warranty applies only to the original end-purchaser of the product, and is not assignable or transferrable therefrom. This warranty is limited to defects in material and workmanship, and shall not apply to acts of God, accidents, or negligence on behalf of the purchaser, and shall be voided upon the misuse, abuse, alteration, or modification of the product. Only Cobalt authorized factory representatives are authorized to make repairs to the product, and any unauthorized attempt to repair this product shall immediately void the warranty. Please contact Cobalt Technical Support for more information.

To facilitate the resolution of warranty related issues, Cobalt recommends registering the product by completing and returning a product registration form. In the event of a warrantable defect, the purchaser shall notify Cobalt with a description of the problem, and Cobalt shall provide the purchaser with a Return Material Authorization ("RMA"). For return, defective products should be double boxed, and sufficiently protected, in the original packaging, or equivalent, and shipped to the Cobalt Factory Service Center, postage prepaid and insured for the purchase price. The purchaser should include the RMA number, description of the problem encountered, date purchased, name of dealer purchased from, and serial number with the shipment.

Cobalt Digital Inc. Factory Service Center

2406 E. University Avenue Office: (217) 344-1243 Urbana, IL 61802 USA Fax: (217) 344-1245 www.cobaltdigital.com Email: info@cobaltdigital.com

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Contact Cobalt Digital Inc.

Feel free to contact our thorough and professional support representatives for any of the following:

- Name and address of your local dealer
- Product information and pricing
- Technical support
- Upcoming trade show information

Phone:	(217) 344-1243
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Web: www.cobaltdigital.com	
General Information:	info@cobaltdigital.com
Technical Support:	support@cobaltdigital.com

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Installation and Setup

Overview

This chapter contains the following information:

- Installing the 9502-DCDA Into a Frame Slot (p. 2-1)
- Installing a Rear I/O Module (p. 2-3)
- Setting Up 9502-DCDA Network Remote Control (p. 2-6)

Installing the 9502-DCDA Into a Frame Slot

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9502-DCDA has a moderate power dissipation (<18 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION



This device contains semiconductor devices which are susceptible to serious damage from Electrostatic Discharge (ESD). ESD damage may not be immediately apparent and can affect the long-term reliability of the device.

Avoid handling circuit boards in high static environments such as carpeted areas, and when wearing synthetic fiber clothing. Always use proper ESD handling precautions and equipment when working on circuit boards and related equipment.

Note: If installing the 9502-DCDA in a slot with no rear I/O module, a Rear I/O

Module is required before cabling can be connected. Refer to Installing a Rear I/O Module (p. 2-3) for rear I/O module installation procedure.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the 9502-DCDA into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

Note: Check the packaging in which the 9502-DCDA was shipped for any extra items such as a Rear I/O Module connection label. In some cases, this label is shipped with the card and to be installed on the Rear I/O connector bank corresponding to the slot location of the card.

Install the 9502-DCDA into a frame slot as follows:

- 1. Determine the slot in which the 9502-DCDA is to be installed.
- **2.** Open the frame front access panel.
- **3.** While holding the card by the card edges, align the card such that the plastic ejector tab is on the bottom.
- **4.** Align the card with the top and bottom guides of the slot in which the card is being installed.
- **5.** Gradually slide the card into the slot. When resistance is noticed, gently continue pushing the card until its rear printed circuit edge terminals engage fully into the rear I/O module mating connector.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

- **6.** Verify that the card is fully engaged in rear I/O module mating connector.
- **7.** Close the frame front access panel.
- 8. Connect the input and output cables as shown in 9502-DCDA Rear I/O Modules (p. 2-4).
- **9.** Repeat steps 1 through 8 for other 9502-DCDA cards.

Note: The 9502-DCDA BNC inputs are internally 75-ohm terminated. It is not necessary to terminate unused BNC inputs or outputs.

Note: To remove a card, press down on the ejector tab to unseat the card from the rear I/O module mating connector. Evenly draw the card from its slot.

10. If network remote control is to be used for the frame and the frame has not yet been set up for remote control, perform setup in accordance with Setting Up 9502-DCDA Network Remote Control (p. 2-6).

Note: If installing a card in a frame already equipped for, and connected to DashBoard[™], no network setup is required for the card. The card will be discovered by DashBoard[™] and be ready for use.

Installing a Rear I/O Module

Note: This procedure is applicable only if a Rear I/O Module is not currently installed in the slot where the 9502-DCDA is to be installed.

If installing the 9502-DCDA in a slot already equipped with a suitable I/O module, omit this procedure.

Install a Rear I/O Module as follows:

- 1. On the frame, determine the slot in which the 9502-DCDA is to be installed.
- 2. In the mounting area corresponding to the slot location, install Rear I/O Module as shown in Figure 2-1.

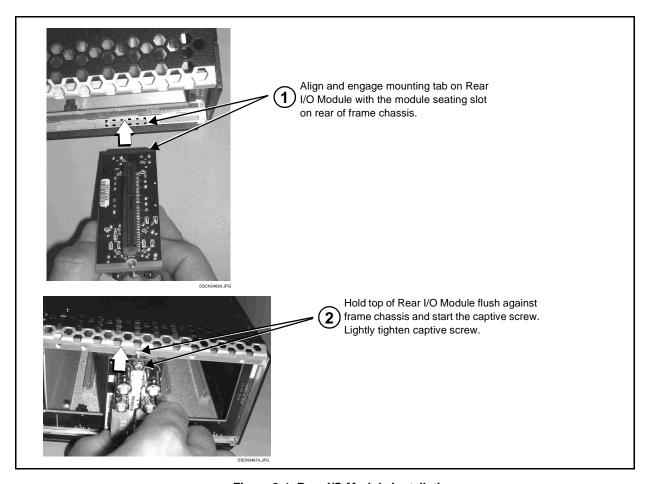


Figure 2-1 Rear I/O Module Installation

9502-DCDA Rear I/O Modules

Table 2-1 shows and describes the full assortment of Rear I/O Modules specifically for use with the 9502-DCDA.

Notes: • Rear I/O Modules equipped with 3-wire Phoenix connectors are supplied with removable screw terminal block adapters. For clarity, the adapters are omitted in the drawings below.

Table 2-1 9502-DCDA Rear I/O Modules

9502-DCDA Rear I/O Module	Description
RM20-9502-A SDI IN A SDI IN B RCK OUT1 RCK OUT2 RCK OUT3 RCK OUT4 SDI OUT1 SDI OUT 2 SDI OUT3 SDI OUT4	Provides the following connections: • Two 3G/HD/SD-SDI coaxial input (SDI IN A and SDI IN B) • Four reclocked SDI input copies (RCK OUT 1 thru RCK OUT 4) • Four processed coaxial outputs (SDI OUT 1 thru SDI OUT 4)
RM20-9502-A/S CARD 2 CARD 1 SDI IN A SDI IN A RCK OUT1 RCK OUT1 RCK OUT2 RCK OUT2 SDI OUT1 SDI OUT1 SDI OUT2 SDI OUT2	Split Rear Module. Provides each of the following connections for two 9502 cards: • 3G/HD/SD-SDI coaxial input (SDI IN A) • Two reclocked SDI input copies (RCK OUT 1 and RCK OUT 2) • Two processed coaxial outputs (SDI OUT 1 and SDI OUT 2)

Table 2-1 9502-DCDA Rear I/O Modules — continued

9502-DCDA Rear I/O Module	Description
RM20-9502-F	Provides the following connections:
	 Two 3G/HD/SD-SDI coaxial input (SDI IN A and SDI IN B)
SDI IN A SDI IN B	 Four AES coaxial audio outputs (AES OUT 1 thru AES OUT 4)
AES OUT 1 AES OUT 2	 Four processed coaxial outputs (SDI OUT 1 thru SDI OUT 4)
AES OUT 3 AES OUT 4 OOO SDI OUT 1 SDI OUT 2 OOO SDI OUT 3 SDI OUT 4	Note: Although card de-embedding supports de-embedding to AES pairs 1 thru 8, current rear module options support output only to pairs 1 thru 4.
RM20-9502-C/S CARD 2 CARD 1	Split Rear Module. Provides each of the following connections for two 9502 cards:
SDI IN A SDI IN A 💮	 Two 3G/HD/SD-SDI coaxial input (SDI IN A and SDI IN B)
SDI IN B SDI IN B	 Four reclocked SDI input copies (RCK OUT 1 thru RCK OUT 4)
1 RCK OUT O OUT	 Four processed coaxial outputs (SDI OUT 1 thru SDI OUT 4)
2	Note: Available equipped with High-Density BNC (HDBNC) or DIN1.0/2.3 connectors as: RM20-9502-C/S-HDBNC or RM20-9502-C/S-DIN, respectively.
SDI OUT SDI OUT	



COBALT RM20-9001-B/S-DIN

SAMPLE-NOT FOR USE

Due to the density of connector placement on Rear Modules using high-density connectors (e.g., RM20-9001-B/S-DIN), these modules use a QR barcode label instead a regular label. Simply scan the image with a smart phone and a link to the rear module label (as shown in our catalog) will appear. (Smart phone must have a QR reader app such as QuickMark QR Code Reader or equivalent.)

Not all devices may be able to acquire the image. If this occurs, use the device to access the web page for card/rear module to view the diagram.

Setting Up 9502-DCDA Network Remote Control

Perform remote control setup in accordance with Cobalt® reference guide "Remote Control User Guide" (PN 9000RCS-RM).

Note:

If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt[®] reference guide Remote
 Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of Cobalt[®] cards using DashBoard[™]. (Cobalt[®] OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference Documents** link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt[®] as listed in Contact Cobalt Digital Inc. (p. 1-15).

 If installing a card in a frame already equipped for, and connected to DashBoard[™], no network setup is required for the card. The card will be discovered by DashBoard[™] and be ready for use.

Operating Instructions

Overview

If you are already familiar with using DashBoard or a Cobalt Remote Control Panel to control Cobalt cards, please skip to 9502-DCDA Function Submenu List and Descriptions (p. 3-9).

This chapter contains the following information:

- Control and Display Descriptions (p. 3-1)
- Accessing the 9502-DCDA Card via Remote Control (p. 3-5)
- Checking 9502-DCDA Card Information (p. 3-7)
- Ancillary Data Line Number Locations and Ranges (p. 3-8)
- 9502-DCDA Function Submenu List and Descriptions (p. 3-9)
- Troubleshooting (p. 3-28)

Control and Display Descriptions

This section describes the user interface controls, indicators, and displays for using the 9502-DCDA card. The 9502-DCDA functions can be accessed and controlled using any of the user interfaces described here.

The format in which the 9502-DCDA functional controls, indicators, and displays appear and are used varies depending on the user interface being used. Regardless of the user interface being used, access to the 9502-DCDA functions (and the controls, indicators, and displays related to a particular function) follows a general arrangement of Function Submenus under which related controls can be accessed (as described in Function Submenu/ Parameter Submenu Overview below).

Note: When a setting is changed, settings displayed on DashBoard™ (or a Remote Control Panel) are the settings as effected by the card itself and reported back to the remote control; the value displayed at any time is the actual value as set on the card.

Function Submenu/Parameter Submenu Overview

The functions and related parameters available on the 9502-DCDA card are organized into function **submenus**, which consist of parameter groups as shown below.

Figure 3-1 shows how the 9502-DCDA card and its submenus are organized, and also provides an overview of how navigation is performed between cards, function submenus, and parameters.

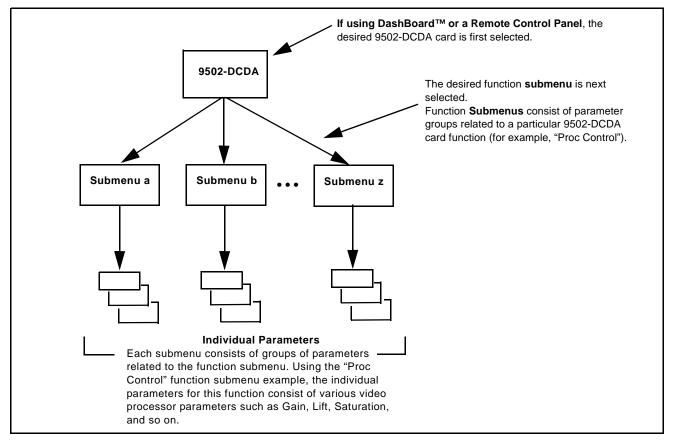


Figure 3-1 Function Submenu/Parameter Submenu Overview

DashBoard™ User Interface

(See Figure 3-2.) The card function submenus are organized in DashBoardTM using tabs. When a tab is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the GUI slider controls. Items in a list can then be selected using GUI drop-down lists.

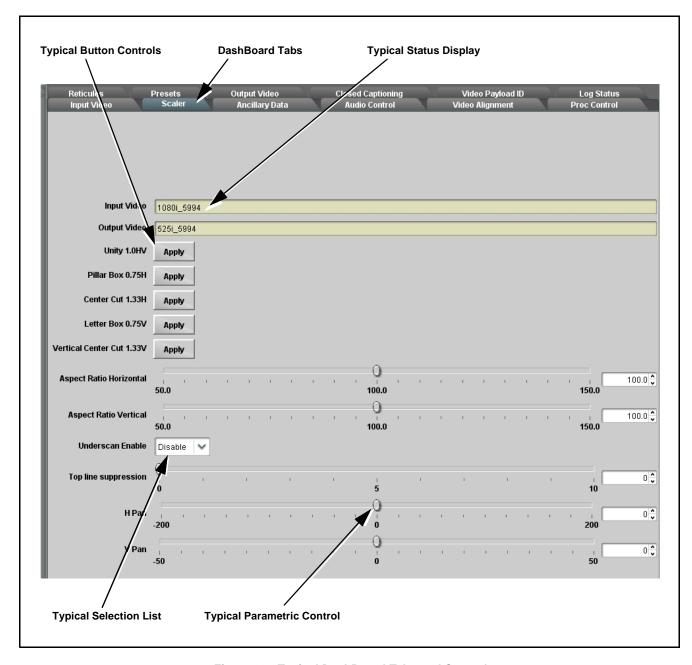


Figure 3-2 Typical DashBoard Tabs and Controls

Cobalt® Remote Control Panel User Interfaces

(See Figure 3-3.) Similar to the function submenu tabs using DashBoardTM, the Remote Control Panels have a Select Submenu key that is used to display a list of function submenus. From this list, a control knob on the Control Panel is used to select a function from the list of displayed function submenu items.

When the desired function submenu is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the control knobs, which act like a potentiometer. Items in a list can then be selected using the control knobs which correspondingly act like a rotary switch. (In this manner, the setting effected using controls and selection lists displayed on the Control Panel are comparable to the submenu items accessed and committed using the 9502-DCDA card edge controls.)

Figure 3-3 shows accessing a function submenu and its parameters (in this example, "Video Proc") using the Control Panel as compared to using the card edge controls.

Note:

Refer to "OGCP-9000 Remote Control Panel User Manual" (PN OGCP-9000-OM) or "OGCP-9000/CC Remote Control Panel User Manual" (PN OGCP-9000/CC-OM) for complete instructions on using the Control Panels.

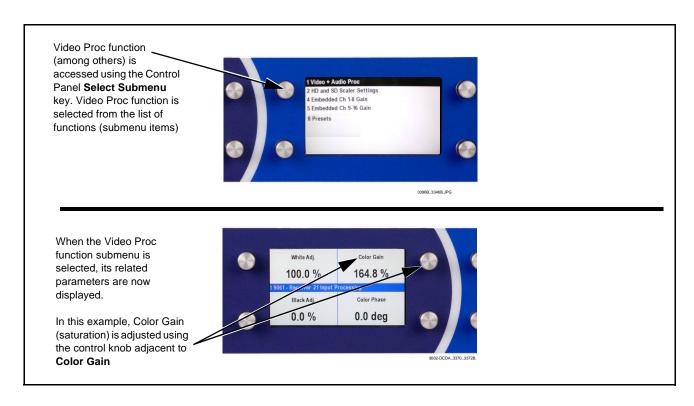


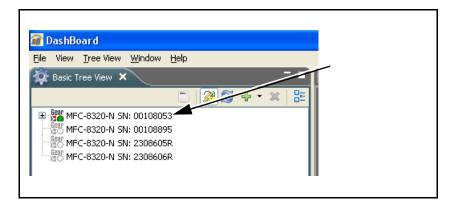
Figure 3-3 Remote Control Panel Setup of Example Video Proc Function Setup

Accessing the 9502-DCDA Card via Remote Control

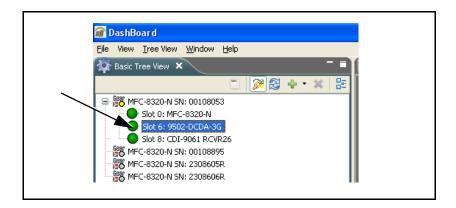
Access the 9502-DCDA card using DashBoardTM or Cobalt[®] Remote Control Panel as described below.

Accessing the 9502-DCDA Card Using DashBoard™

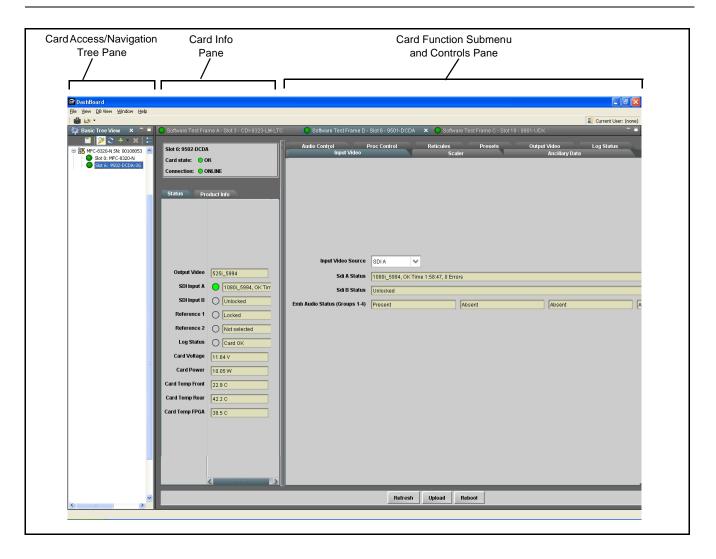
- 1. On the computer connected to the frame LAN, open DashBoardTM.
- **2.** As shown below, in the left side Basic View Tree locate the Network Controller Card associated with the frame containing the 9502-DCDA card to be accessed (in this example, "MFC-8320-N SN: 00108053").



3. As shown below, expand the tree to access the cards within the frame. Click on the card to be accessed (in this example, "Slot 6: 9502-DCDA").

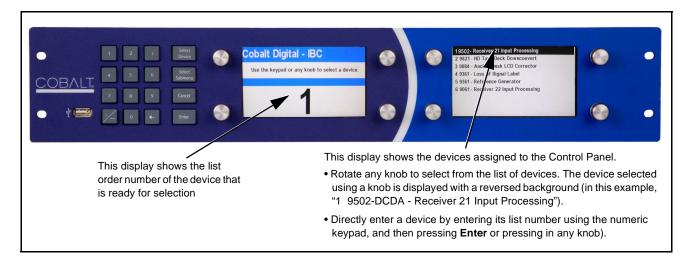


As shown on the next page, when the card is accessed in DashBoardTM its function submenu screen showing tabs for each function is displayed. (The particular submenu screen displayed is the previously displayed screen from the last time the card was accessed by DashBoardTM).



Accessing the 9502-DCDA Card Using a Cobalt® Remote Control Panel

Press the **Select Device** key and select a card as shown in the example below.



Checking 9502-DCDA Card Information

The operating status and software version the 9502-DCDA card can be checked using DashBoardTM or the card edge control user interface. Figure 3-4 shows and describes the 9502-DCDA card information screen using DashBoardTM and accessing card information using the card edge control user interface.

Note: Proper operating status in DashBoard™ is denoted by green icons for the status indicators shown in Figure 3-4. Yellow or red icons respectively indicate an alert or failure condition. Refer to Troubleshooting (p. 3-28) for corrective action.

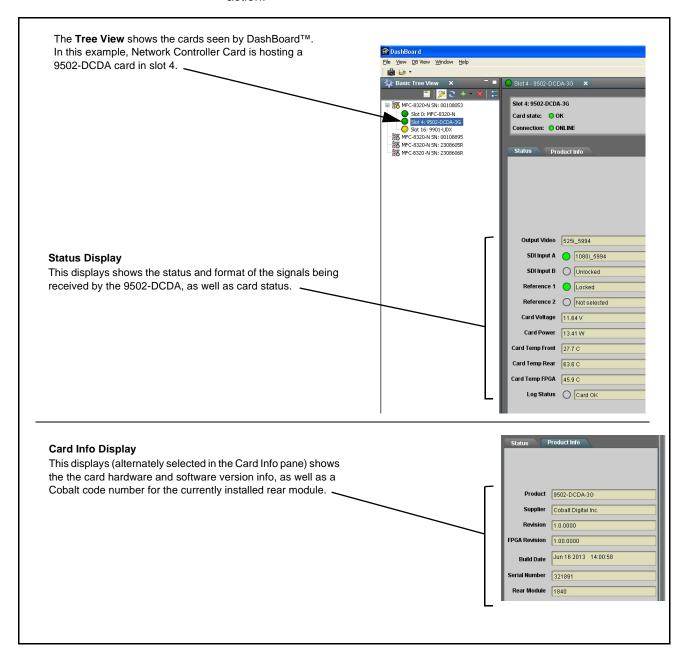


Figure 3-4 9502-DCDA Card Info/Status Utility

Ancillary Data Line Number Locations and Ranges

Table 3-1 lists typical default output video VANC line number locations for various ancillary data items that may be passed or handled by the card.

Table 3-1 Typical Ancillary Data Line Number Locations/Ranges

	Default Line No. / Range		
Item	SD HD		
AFD	12 (Note 2)	9 (Note 2)	
ATC_VITC	_VITC 13 (Note 2) 9/8 (Note 2)		
ATC_LTC	_	10 (Note 2)	
Dolby [®] Metadata	13 (Note 2)	13 (Note 2)	
SDI VITC Waveform	14/16 (Note 2)	_	
Closed Captioning	21 (locked)	10 (Note 2)	

Notes:

- 1. The card does not check for conflicts on a given line number. Make certain the selected line is available and carrying no other data.
- 2. While range indicated by drop-down list on GUI may allow a particular range of choices, the actual range is automatically clamped (limited) to certain ranges to prevent inadvertent conflict with active picture area depending on video format. Limiting ranges for various output formats are as follows:

Format	Line No. Limiting	Format	Line No. Limiting	Format	Line No. Limiting
525i	12-19	720p	9-25	1080p	9-41
625i	9-22	1080i	9-20		

Because line number allocation is not standardized for all ancillary items, consideration should be given to all items when performing set-ups. Figure 3-5 shows an example of improper and corrected VANC allocation within an HD-SDI stream.

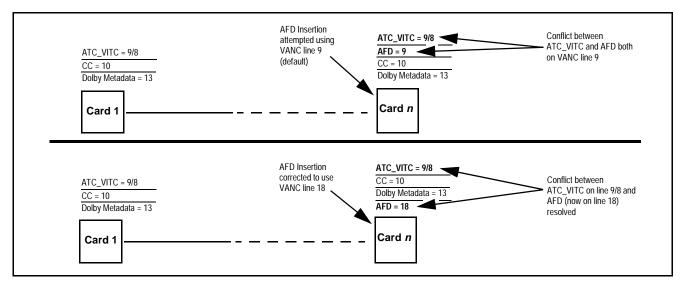


Figure 3-5 Example VANC Line Number Allocation Example

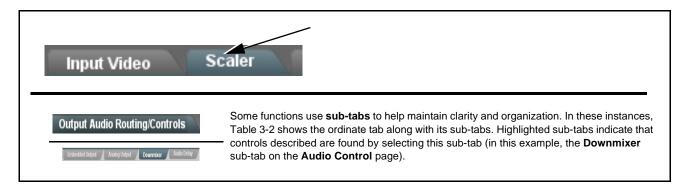
9502-DCDA Function Submenu List and Descriptions

Table 3-2 individually lists and describes each 9502-DCDA function submenu and its related list selections, controls, and parameters. Where helpful, examples showing usage of a function are also provided. Table 3-2 is primarily based upon using DashBoardTM to access each function and its corresponding submenus and parameters.

Note: All numeric (scalar) parameters displayed on DashBoard™ can be changed using the slider controls, A arrows, or by numeric keypad entry in the corresponding numeric field. (When using numeric keypad entry, add a return after the entry to commit the entry.)

3G inputs, controls, and functions described in this section are not applicable to 9502-DCDA-HD. In all other aspects, this version function identically as described.

On DashBoardTM itself and in Table 3-2, the function submenu items are organized using tabs as shown below.



The table below provides a quick-reference to the page numbers where each function submenu item can be found.

Function Submenu Item	Page	Function Submenu Item	Page
Input Video Controls	3-10	Closed Captioning	3-19
Scaler	3-10	Reticules	3-20
Video Alignment	3-12	Output Audio Routing/Controls	3-23
Timecode	3-13	Presets/Card Firmware Upgrade	3-26
Video Payload ID	3-17	Log Status/Download	3-27
Proc (Video) Control	3-18		

Table 3-2 9502-DCDA Function Submenu List

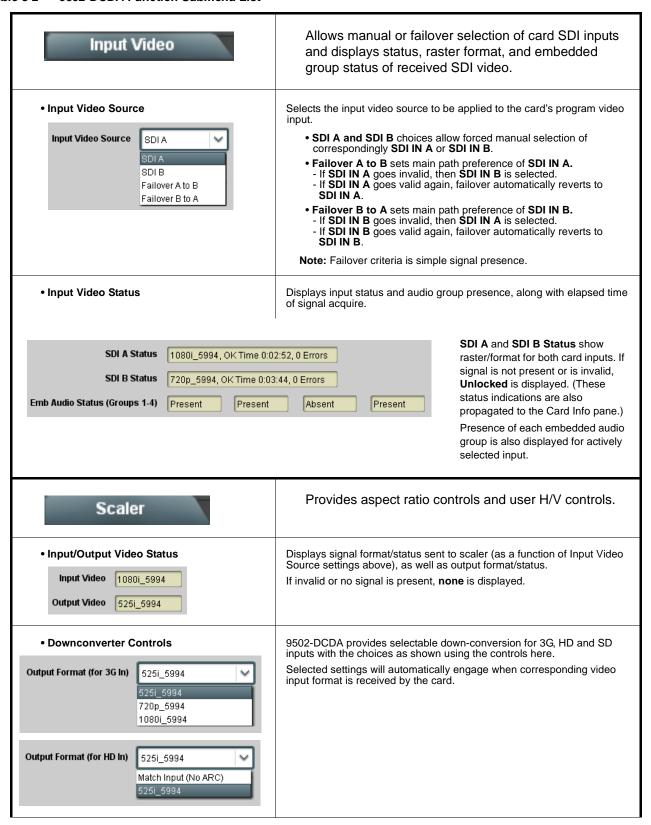


Table 3-2 9502-DCDA Function Submenu List — continued

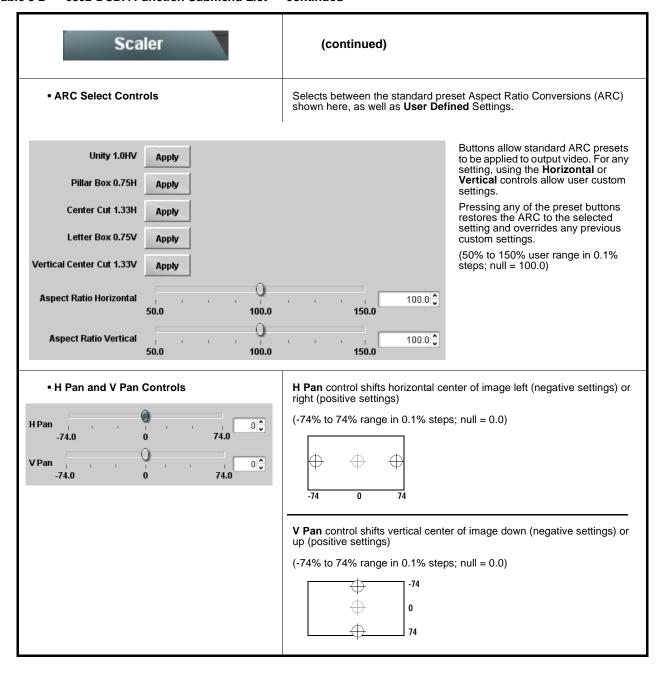


Table 3-2 9502-DCDA Function Submenu List — continued

Video Alignment	Shows the card output video alignment relative to selected video or reference sources. This allows assessment of the card's video timing/sync relative to other video or house reference sources.
• Reference Relative-To Select Reference 1 Off Input Video Reference 1 Reference 2	Selects the timing source to which the card's output video is measured against (in example here, card output video is measured relative to frame Reference 1).
Alignment Timing Display Reference Alignment 23.85 ms	Shows (in near real-time msec) the offset between the card's output video timing and the selected reference source. Examples: With source set to Input Video , the card's static latent delay is shown. With Reference 1 selected, a slow drift indicates the card's input is not upstream frame synced or ref locked with this reference. A non-drifting display would indicate that upstream video is ref locked to the selected reference.

Table 3-2 9502-DCDA Function Submenu List — continued

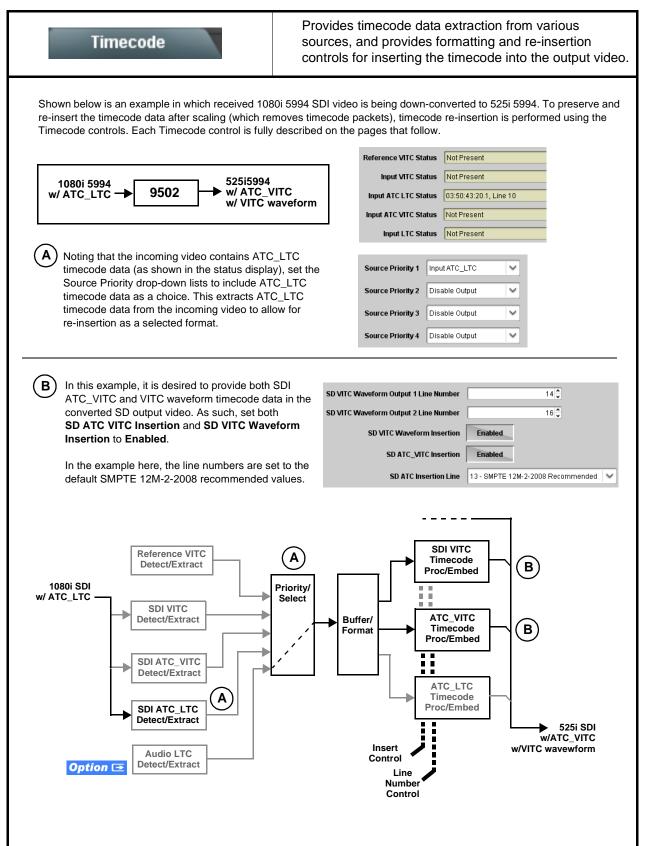


Table 3-2 9502-DCDA Function Submenu List — continued

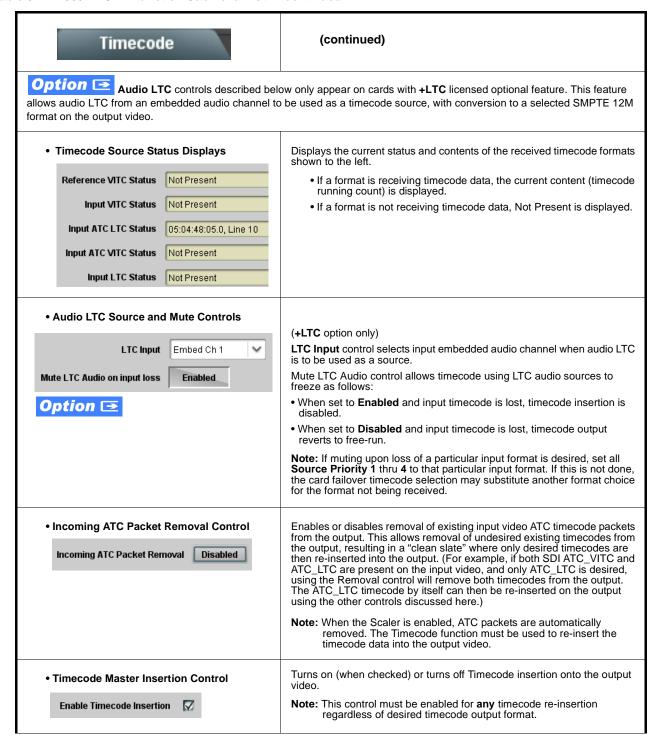


Table 3-2 9502-DCDA Function Submenu List — continued

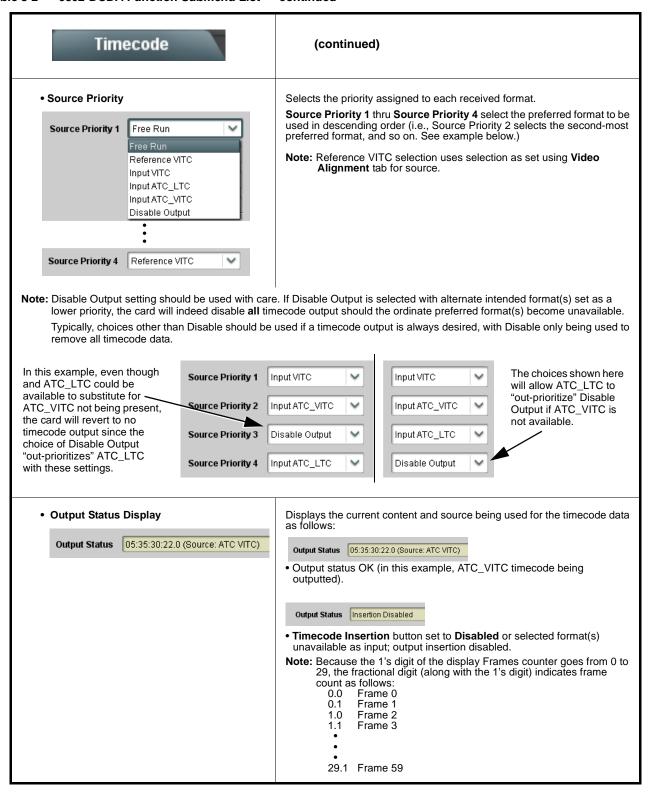


Table 3-2 9502-DCDA Function Submenu List — continued

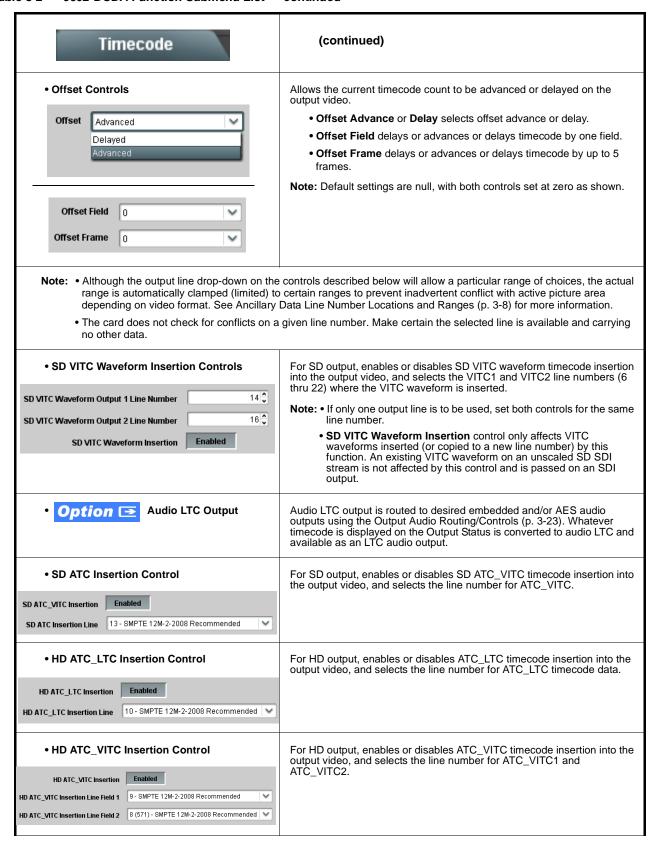


Table 3-2 9502-DCDA Function Submenu List — continued

Timecode	(continued)		
ATC_VITC Legacy Support Control ATC VITC Legacy Support Disabled	When enabled, accommodates equipment requiring ATC_VITC packet in both fields as a "field 1" packet (non-toggling). Note: Non-toggling VITC1 and VITC2 packets do not conform to SMPTE 12M-2-2008 preferences. As such, ATC_VITC Legacy Support should be enabled only if required by downstream equipment.		
• Free Run Timecode Controls Free Run Hours 7 Free Run Minutes 0 Free Run Seconds 0 Apply Free Run Values Confirm	Allows an initial (starting) count to be applied to output video timecode when Free Run insertion is enabled. Note: • Initialization can only be applied when card is outputting Free Run timecode (as shown by Output Status displaying "Free Run"). • If failover to Free Run occurs due to loss of external timecode(s), the Free Run count assumes its initial count from the last valid externally supplied count.		
Video Payload ID Note: Refer to SMPTE 352M-2002 for description	Where applicable, allows display of payload identification in accordance with SMPTE 352M as of the various payload identifier bytes and their functions.		
Status and Insertion Control VPID Status on SDI A	Not Detected indicates SDI input is not marked with SMPTE 352-M package (other fields remain blank in this mode). Detected indicates SDI input is marked with SMPTE 352-M package. Video Payload ID field is now populated with 4-byte SMPTE ID. Note: Status display for SDI IN B (not shown) is identical as described above.		
Video Payload ID Insertion Enabled	 Insertion control, when enabled, retains and inserts SMPTE 352M package on outputted SDI. When set to disabled, SMPTE 352M package is removed from SDI outputs. 		

Table 3-2 9502-DCDA Function Submenu List — continued

Proc Control	Provides the following Video Proc parametric controls.
• Luma Gain Luma Gain 0 100 200	Adjusts gain percentage applied to Luma (Y channel). (0% to 200% range in 1% steps; unity = 100%)
• Luma Lift Luma Lift -100 0 100	Adjusts lift applied to Luma (Y-channel). (-100% to 100% range in 1% steps; null = 0.0%)
• Saturation Saturation 100 200	Adjusts gain percentage (saturation) applied to Chroma channels. (0% to 200% range in 1% steps; unity = 100%)
• Color Phase Color Phase -360 -120 120 360	Adjusts phase angle applied to Chroma. (0° to 360° range in 1° steps; null = 0°)

Table 3-2 9502-DCDA Function Submenu List — continued

Closed Captioning

Provides support for closed captioning setup.

Note: When receiving HD-SDI, both CEA 608 and CEA 708 are supported, with CEA 608 and CEA 708 (containing CEA 608 packets) converted to line 21 closed captioning on outputs down-converted to SD.

• Closed Captioning Input Status

Input Status CDP Packet on Line 16

Displays incoming Closed Captioning status as follows:

- If closed captioning is present, a message similar to the example shown left is displayed. Also displayed is the VANC line number of the incoming closed captioning packet (or SD waveform-based VANC line number).
- If no closed captioning is present in the video signal, Not Present or Disabled is displayed.

Note: • Packet closed captioning status Captioning Rejected Due To message can appear due to the items described below. The closed captioning function assesses cdp_identifier, cdp_frame_rate, ccdata_present, and caption_service_active items contained in the packet header to make the determinations listed below. Refer to CEA-708-B for more information.

Message	Description
Unsupported Frame Rate	Film rate closed-captioning (either as pass-through or up/ down conversion) is not supported by the card.
Data Not Present	Packet is marked from closed captioning source external to the card that no data is present.
No Data ID	Packet from closed captioning source external to the card is not properly identified with 0x9669 as the first word of the header (unidentified packet).

- caption service is marked as inactive display indicates bit in packet from upstream source may inadvertently be set as inactive. In this case, closed captioning data (if present) is still processed and passed by the card as normal.
- The closed captioning function does not support PAL closed captioning standards.

 Closed Captioning On/Off and HD Insertion Line



Turns on or turns off Closed Captioning insertion on the output.

- Note: Closed captioning is set to standard default line number (line 21) for SD output.
 - Although the output line drop-down will allow any choice within the 9 thru 41 range, the actual range is automatically clamped (limited to) certain ranges to prevent inadvertent conflict with active picture area depending on video format. See Ancillary Data Line Number Locations and Ranges (p. 3-8) for more information.
 - The card does not check for conflicts on a given line number.
 Make certain selected line is available and carrying no other data.
 - Closed captioning line may contain active unintended data even if closed captioning is set to Off.

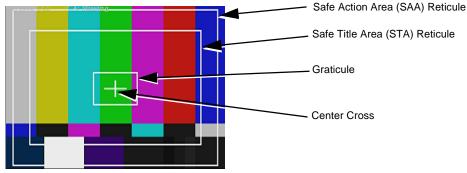
Table 3-2 9502-DCDA Function Submenu List — continued



Allows Safe Action and/or Safe Title overlays and other static markers to be added to the output video image.

Typical Reticule/Overlay Marker Insertions

The 9502 allows any combination of the reticule/overlay markers to be applied to the output video. Sizing and other characteristics for each type of marker can be set as described below.



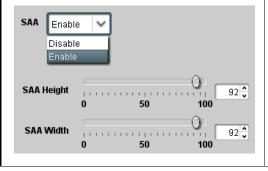
- Note: Overlay markers using this function are for setup only. When enabled, these markers are embedded in the output video and will appear in the image. Use this function only on preview video and not on-air video. Make certain any overlay tools are turned off when no longer needed.
 - Multiple overlay markers described below can be simultaneously enabled as desired.
- Insertion Master Enable/Disable

SDI Out Reticule Disable Disable Enable

Provides independent master enable/disable for card SDI output.

- When enabled, any combination of reticules or other markers described below can be inserted.
- When disabled, insertion of all reticules or other markers is disabled.

• Safe Action Area (SAA) Controls



- \bullet SAA provides enable/disable of safe action area graticule insertion.
- SAA Height and SAA Width control height and width of insertion (from 0% to 100% of 4:3 outputted image area).

Note: Reticule Size control is locked to Custom for this card, with safe action area size control as described above.

Table 3-2 9502-DCDA Function Submenu List — continued

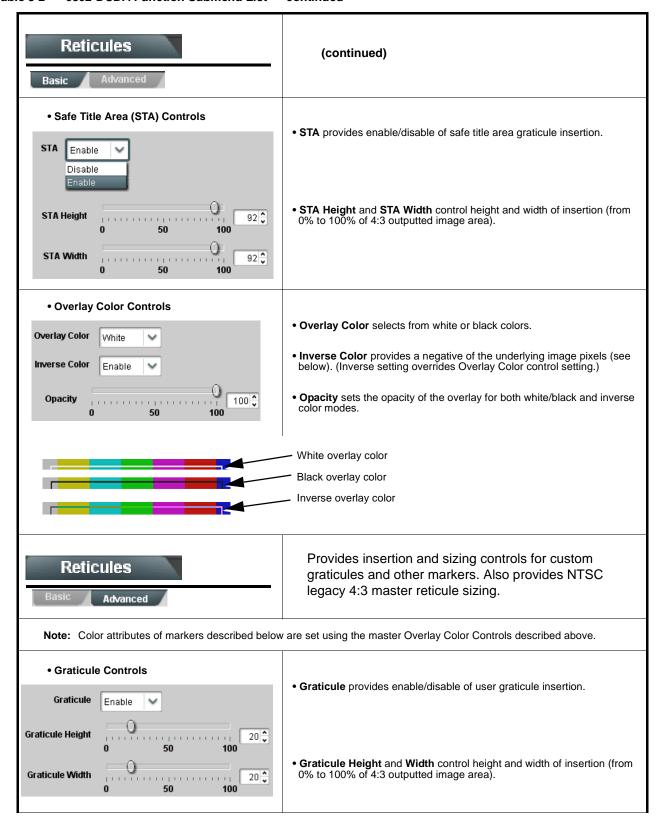


Table 3-2 9502-DCDA Function Submenu List — continued

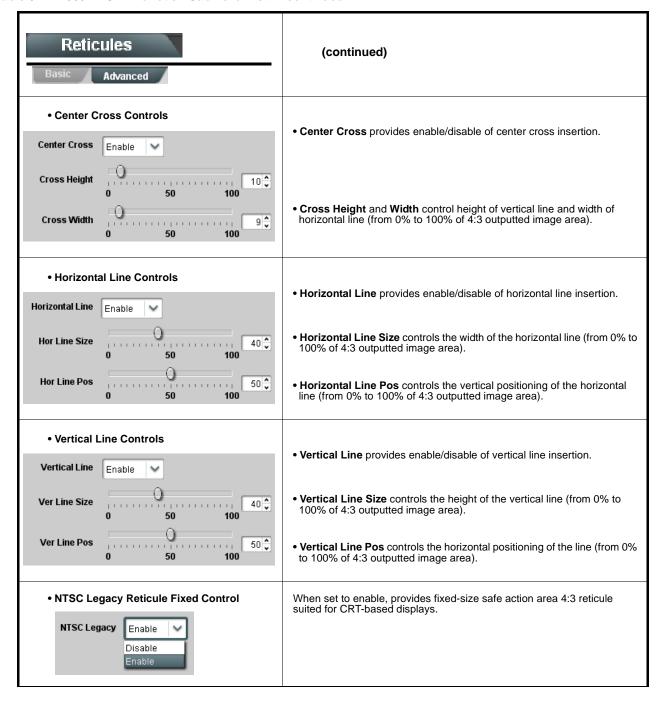
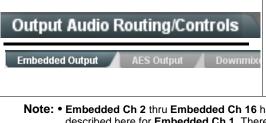


Table 3-2 9502-DCDA Function Submenu List — continued



Provides an audio crosspoint allowing the audio source selection for each embedded audio output channel. Also provides Gain, Phase Invert, and Muting controls and peak level meters for each output channel.

Note: • Embedded Ch 2 thru Embedded Ch 16 have controls identical to the Source, Gain, Mute, and Phase controls described here for Embedded Ch 1. Therefore, only the Embedded Ch 1 controls are shown here.

• For each channel, its source and destination should be considered and appropriately set. Unused destination channels should be set to the **Silence** selection.

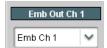
• Group Enable/Disable Controls



Allows enable/disable of embedded audio groups 1 thru 4 on card program video output to accommodate some legacy downstream systems that may not support all four embedded audio groups.

Note: Changing the setting of this control will result in a noise burst in all groups. This control should not be manipulated when carrying on-air content.

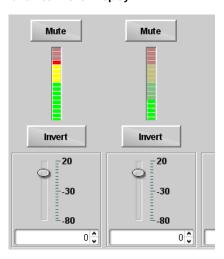
• Embedded Output Channel Source



Using the **Source** drop-down list, selects the audio input source to be embedded in the corresponding embedded output channel from the following choices:

- Embedded input channel 1 thru 16 (Emb Ch 1 thru Emb Ch 16)
- Built-in Tone generators Tone 1 thru Tone 16
 (all are -20 dBFS level; freq (Hz) in ascending order are 100, 200, 300, 400, 500, 600, 700, 800, 900, 1k, 2k, 4k, 6k, 8k, 12k, and 16k)
- Option **■** Audio LTC
- Downmixer L
- Downmixer R

 Channel Mute/Phase Invert/Gain Controls and Peak Level Display



Provides **Mute** and phase **Invert** channel controls, as well as peak level meter for each output channel. (Meter shows level as affected by Level control.)

Gain controls allow relative gain (in dB) control for the corresponding destination Embedded Audio Group channel.

(-80 to +20 dB range in 1.0 dB steps; unity = 0 dB)

Note: Although the 9502 can pass non-PCM data such as Dolby[®] E or AC-3, setting the gain control to any setting other than default 0 will corrupt Dolby data.

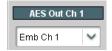
Table 3-2 9502-DCDA Function Submenu List — continued

Output Audio Routing/Controls AES Output Downmixer Audio Delay

Provides an audio crosspoint allowing the audio source selection for each AES audio output channel. Also provides Gain, Phase Invert, and Muting controls and peak level meters for each output channel.

Note: • AES Out Ch 2 thru AES Out Ch 16 have controls identical to the Source, Gain, Mute, and Phase controls described here for AES Out Ch 1. Therefore, only the AES Out Ch 1 controls are shown here.

- Although card de-embedding supports de-embedding to AES channels 1 thru 16 (AES pairs 1 thru 8), current rear module options support output only to pairs 1 thru 4.
- For each channel, its source and destination should be considered and appropriately set. Unused destination channels should be set to the **Silence** selection.
- AES Output Channel Source

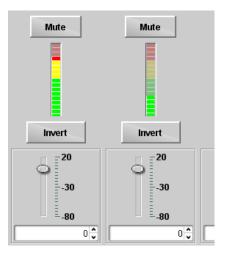


Using the **Source** drop-down list, selects the audio input source to be routed to the corresponding AES output channel from the following choices:

- Embedded input channel 1 thru 16 (Emb Ch 1 thru Emb Ch 16)
- Built-in Tone generators Tone 1 thru Tone 16
 (all are -20 dBFS level; freq (Hz) in ascending order are 100, 200, 300, 400, 500, 600, 700, 800, 900, 1k, 2k, 4k, 6k, 8k, 12k, and 16k)
- Option **I** Audio LTC
- Downmixer L
- Downmixer R

Note: Although DashBoard controls for de-embedding to AES out channels AES Out Ch 1 thru AES Out Ch 16 are present, current rear modules allow only AN Out Ch 1 thru AN Out Ch 8 (pairs 1 thru 4) to be used.

 Channel Mute/Phase Invert/Gain Controls and Peak Level Display



Provides **Mute** and phase **Invert** channel controls, as well as peak level meter for each output channel. (Meter shows level as affected by Level control.)

Gain controls allow relative gain (in dB) control for the corresponding destination AES output channel.

(-80 to +20 dB range in 1.0 dB steps; unity = 0 dB)

Note: Although the 9502 can pass non-PCM data such as Dolby® E or AC-3, setting the gain control to any setting other than default 0 will corrupt Dolby data.

Table 3-2 9502-DCDA Function Submenu List — continued

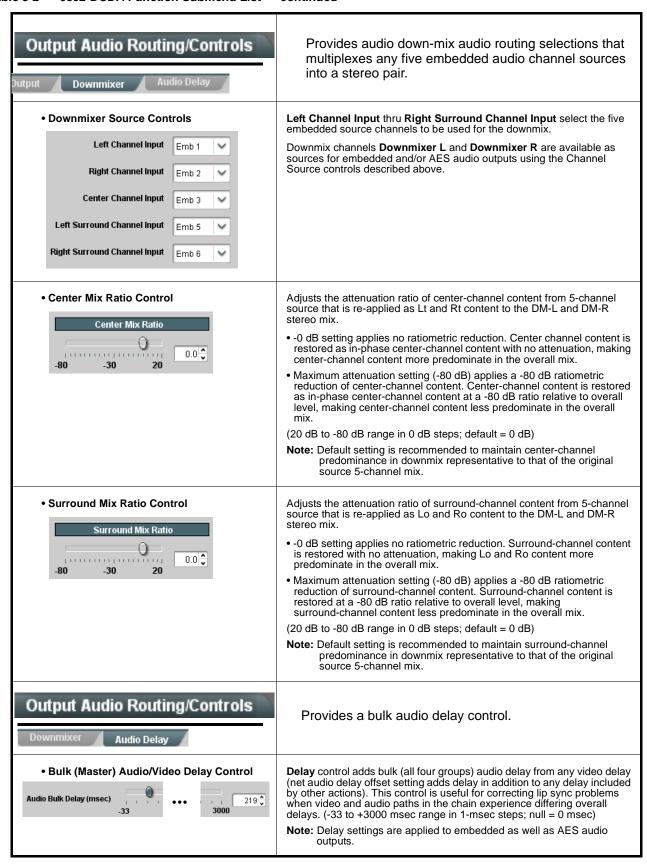


Table 3-2 9502-DCDA Function Submenu List — continued

Presets/Firmware Upgrade

Allows user control settings to be saved in a Preset and then recalled (loaded) as desired, and provides a one-button restore of factory default settings.

Also provides controls for selecting and loading card firmware upgrade files.

Preset Save/Load Controls



Card Settings > Save button allows all custom user setting configurations to be saved to a Preset.

Card Settings > Load button allows the saved preset to be loaded, with the preset overwriting all card settings with the saved preset. When a preset is loaded, it immediately becomes active with all user settings now automatically set as directed by the preset.

All current settings (including list selections and scalar (numeric) control settings are saved when a Preset Save is invoked.

Firmware Upgrade Controls

Firmware upgrade controls allow a selected firmware version (where multiple versions can be uploaded to the card's internal memory) to invoke an upgrade to a selected version either instantly, or set to install on the next card reboot (thereby allowing card upgrade downtime to be controlled at a scheduled point in time).

 Access a firmware upgrade file from a network computer by clicking Upload at the bottom of DashBoard.



- Browse to the location of the firmware upgrade file (in this example, My Documents\v1.0.0019.bin).
- 3. Select the desired file and click **Open** to upload the file to the card.



- Immediate firmware upload. The card default setting of Automatically Reboot After Upgrade checked allow a selected firmware version to be immediately uploaded as follows:
- Click Firmware To Load and select the desired upgrade file to be loaded (in this example, "v1.0.0019").
- Click Load Selected Firmware. The card now reboots and the selected firmware is loaded.

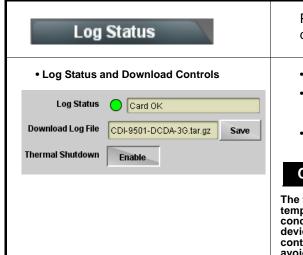


- Deferred firmware upload. With Automatically Reboot After Upgrade unchecked, firmware upgrade loading is held off until the card is manually rebooted. This allows scheduling a firmware upgrade downtime event until when it is convenient to experience to downtime (uploads typically take about 60 seconds).
- Click Firmware To Load and select the desired upgrade file to be loaded (in this example, "v1.0.0019"). Note now how the display shows "Installs on Next Reboot".



- 2. Click Load Selected Firmware. The card holds directions to proceed with the upload, and performs the upload only when the card is manually rebooted (by pressing the Reboot button).
- 3. To cancel a deferred upload, press Cancel Pending Upgrade. The card reverts to the default settings that allow an immediate upload/upgrade.

Table 3-2 9502-DCDA Function Submenu List — continued



Provides a global card operating status and allows a log download for factory engineering support.

- Log Status indicates overall card internal operating status.
- **Download Log File** allows a card operational log file to be saved to a host computer. This log file can be useful in case of a card error or in the case of an operational error or condition.
- Thermal Shutdown enable/disable allows the built-in thermal failover to be defeated. (Thermal shutdown is enabled by default).

CAUTION

The 9502 FPGA is designed for a normal-range operating temperature around 85° C core temperature. Operation in severe conditions exceeding this limit for non-sustained usage are within device operating safe parameters, and can be allowed by setting this control to Disable. However, the disable (override) setting should be avoided under normal conditions to ensure maximum card protection.

Troubleshooting

This section provides general troubleshooting information and specific symptom/corrective action for the 9502-DCDA card and its remote control interface. The 9502-DCDA card requires no periodic maintenance in its normal operation; if any error indication (as described in this section) occurs, use this section to correct the condition.

Error and Failure Indicator Overview

The 9502-DCDA card itself and its remote control systems all (to varying degrees) provide error and failure indications. Depending on how the 9502-DCDA card is being used (i.e, standalone or network controlled through DashBoardTM or a Remote Control Panel), check all available indications in the event of an error or failure condition.

The various 9502-DCDA card and remote control error and failure indicators are individually described below.

Note:

The descriptions below provide general information for the various status and error indicators. For specific failures, also use the appropriate subsection listed below.

- Basic Troubleshooting Checks (p. 3-32)
- 9502-DCDA Processing Error Troubleshooting (p. 3-33)
- Troubleshooting Network/Remote Control Errors (p. 3-34)

9502-DCDA Card Edge Status/Error Indicators and Display

Figure 3-6 shows and describes the 9502-DCDA card edge status indicators and display. These indicators and the display show status and error conditions relating to the card itself and remote (network) communications (where applicable). Because these indicators are part of the card itself and require no external interface, the indicators are particularly useful in the event of communications problems with external devices such as network remote control devices.

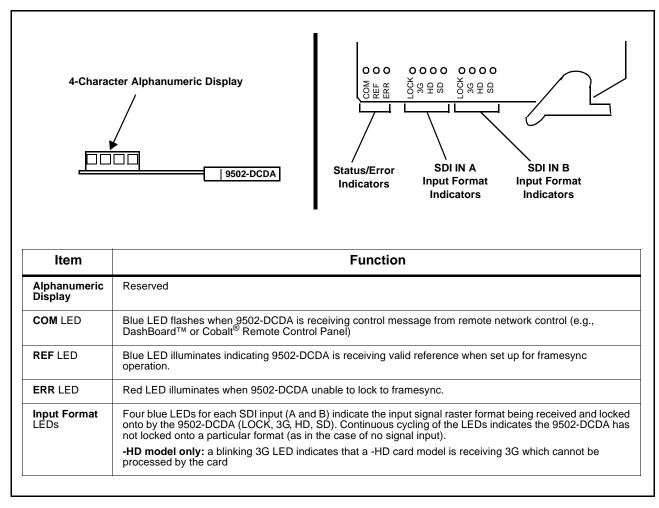


Figure 3-6 9502-DCDA Card Edge Status Indicators and Display

DashBoard™ Status/Error Indicators and Displays

Figure 3-7 shows and describes the DashBoardTM status indicators and displays. These indicator icons and displays show status and error conditions relating to the 9502-DCDA card itself and remote (network) communications.

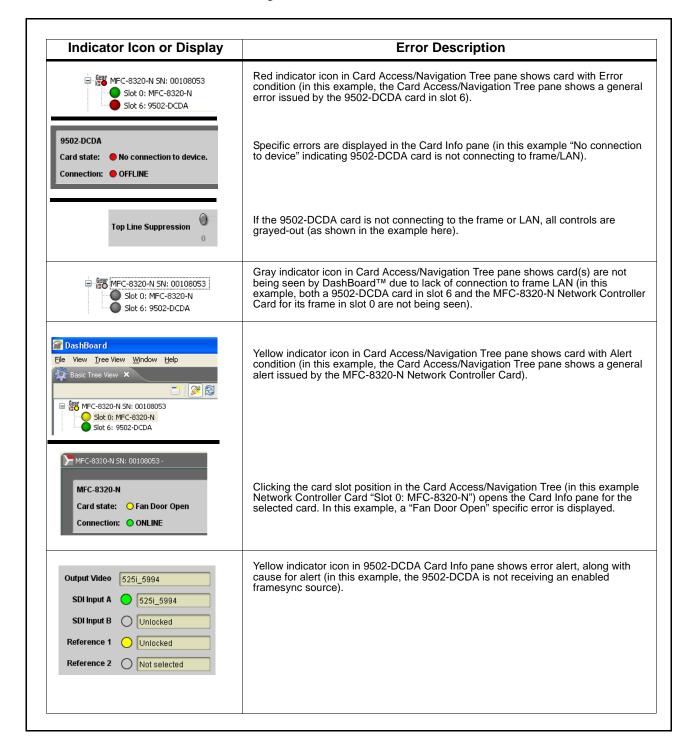


Figure 3-7 DashBoard™ Status Indicator Icons and Displays

Access Card Info panes for specific cards by clicking the card slot position in the Card Access/Navigation Tree pane (as shown in the example in Figure 3-8).

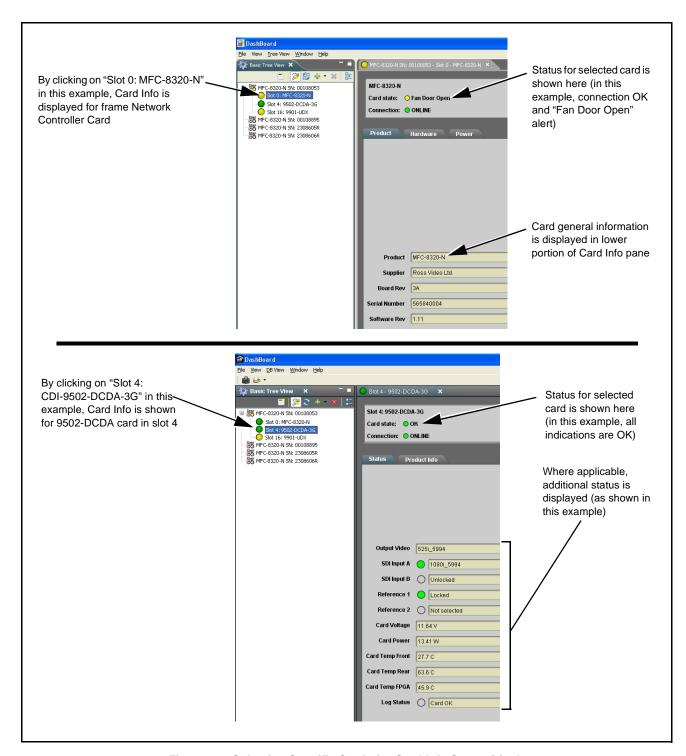


Figure 3-8 Selecting Specific Cards for Card Info Status Display

Basic Troubleshooting Checks

Failures of a general nature (affecting many cards and/or functions simultaneously), or gross inoperability errors are best addressed first by performing basic checks before proceeding further. Table 3-3 provides basic system checks that typically locate the source of most general problems. If required and applicable, perform further troubleshooting in accordance with the other troubleshooting tables in this section.

Table 3-3 Basic Troubleshooting Checks

Item	Checks	
Verify power presence and characteristics	On both the frame Network Controller Card and the 9502-DCDA, in all cases when power is being properly supplied there is always at least one indicator illuminated. Any card showing no illuminated indicators should be cause for concern.	
	 Check the Power Consumed indication for the 9502-DCDA card. This can be observed using the DashBoard™ Card Info pane. 	
	 If display shows no power being consumed, either the frame power supply, connections, or the 9502-DCDA card itself is defective. 	
	 If display shows excessive power being consumed (see Technical Specifications (p. 1-12) in Chapter 1, "Introduction"), the 9502-DCDA card may be defective. 	
Check Cable connection secureness and connecting points	Make certain all cable connections are fully secure (including coaxial cable attachment to cable ferrules on BNC connectors). Also, make certain all connecting points are as intended. Make certain the selected connecting points correlate to the intended card inputs and/or outputs. Cabling mistakes are especially easy to make when working with large I/O modules.	
Card seating within slots	Make certain all cards are properly seated within its frame slot. (It is best to assure proper seating by ejecting the card and reseating it again.)	
Check status indicators and displays	On both DashBoard [™] and the 9502-DCDA card edge indicators, red indications signify an error condition. If a status indicator signifies an error, proceed to the following tables in this section for further action.	
Troubleshoot by substitution	All cards within the frame can be hot-swapped, replacing a suspect card or module with a known-good item.	

9502-DCDA Processing Error Troubleshooting

Table 3-4 provides 9502-DCDA processing troubleshooting information. If the 9502-DCDA card exhibits any of the symptoms listed in Table 3-4, follow the troubleshooting instructions provided.

In the majority of cases, most errors are caused by simple errors where the 9502-DCDA is not appropriately set for the type of signal being received by the card.

Note: The error indications shown below are typical for the corresponding error conditions listed. Other error indications not specified here may also be displayed on DashBoard™ and/or the 9502-DCDA card edge status indicators.

Note: Where errors are displayed on both the 9502-DCDA card and network remote controls, the respective indicators and displays are individually described in this section.

Table 3-4 Troubleshooting Processing Errors by Symptom

Symptom	Error/Condition	Corrective Action	
DashBoard™ shows Unlocked message in 9502-DCDA Card Info pane. SDI Input A Unlocked SDI Input B Unlocked Card edge Input Format LEDs show continuous cycling.	No video input present	Make certain intended video source is connected to appropriate 9502-DCDA card video input. Make certain BNC cable connections between frame Rear I/O Module for the card and signal source are OK.	
Ancillary data (closed captioning, timecode) not transferred	Control(s) not enabled	Make certain respective control is set to On or Enabled (as appropriate).	
through 9502-DCDA.	VANC line number conflict between two or more ancillary data items	Make certain each ancillary data item to be passed is assigned a unique line number (see Ancillary Data Line Number Locations and Ranges on page 3-8).	
Audio not processed or passed through card	Enable control not turned on	On Output Audio Routing/Controls tab, Audio Group Enable control for group 1 thru 4 must be turned on for sources to be embedded into respective embedded channel groups.	
Selected upgrade firmware will not upload	Automatic reboot after upgrade turned off	Card Presets > Automatically Reboot After Upgrade box unchecked. Either reboot the card manually, or leave this box checked to allow automatic reboot to engage an upgrade upon selecting the upgrade.	

Troubleshooting Network/Remote Control Errors

Refer to Cobalt® reference guide "Remote Control User Guide" (PN 9000RCS-RM) for network/remote control troubleshooting information.

In Case of Problems

Should any problem arise with this product that was not solved by the information in this section, please contact the Cobalt Digital Inc. Technical Support Department.

If required, a Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions. If required, a temporary replacement item will be made available at a nominal charge. Any shipping costs incurred are the customer's responsibility. All products shipped to you from Cobalt Digital Inc. will be shipped collect.

The Cobalt Digital Inc. Technical Support Department will continue to provide advice on any product manufactured by Cobalt Digital Inc., beyond the warranty period without charge, for the life of the product.

See Contact Cobalt Digital Inc. (p. 1-15) in Chapter 1, "Introduction" for contact information.



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