

Welcome

Thank you for purchasing our IP camera!

This user's manual is designed to be a reference tool for your system.

Please read the following safeguard and warnings carefully before you use this series product!

Please keep this user's manual well for future reference!

Important Safeguards and Warnings

1 . Electrical safety

All installation and operation here should conform to your local electrical safety codes.

The power shall conform to the requirement in the SELV (Safety Extra Low Voltage) and the Limited power source is rated 12V DC or 24V AC in the IEC60950-1.

Before you replace the SD card, please unplug the power cable and then remove the shell

We assume no liability or responsibility for all the fires or electrical shock caused by improper handling or installation.

We are not liable for any problems caused by unauthorized modification or attempted repair.

2 . Installation

Do not apply power to the IP camera before completing installation.

Do not put object on the IP camera.

3 . Environment

This series IP camera should be installed in a cool, dry place away from direct sunlight, inflammable, explosive substances and etc.

The working temperature ranges from -10 $^{\circ}$ C to +60 $^{\circ}$ C. Please keep it away from the electromagnetic radiation object and environment.

Please keep the sound ventilation.

Do not allow the water and other liquid falling into the IPC.

Thunder-proof device is recommended to be adopted to better prevent thunder.

The grounding studs of the product are recommended to be grounded to further enhance the reliability of the camera.

4. Daily Maintenance

Current series IPC has no power button. Please unplug all corresponding power cables before your installation.

Do not touch the CCD or CMOS part; you can use the blower to clean the dust on the surface of the lens. You can use the dry cloth with some alcohol to clear if necessary.

Please keep the dustproof cap back to protect the CCD or CMOS part if the IP camera does not work for a long time.

If there is too much dust on the housing, please use the water to dilute the mild detergent first and then use it to clean the device with the clear dry cloth. Finally use the dry cloth to clean the device.

5. Accessories

Please open the accessory bag to check the items one by one in accordance with the list below. Contact your local retailer ASAP if something is missing or damaged in the bag.

| Accessory Name | | Amount |
|----------------|---|--------|
| IPC Unit | • | 1 |
| C/CS adapter | • | 1 |

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|----------------------|---|
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1 General Introduction

1.1 Overview

This series IP camera integrates the traditional camera and network video technology. It adopts audio video data collection, transmission, storage together. It can connect to the network directly without any auxiliary device.

This series IPC uses standard H.264 video compression technology and PCM, G.711a/u audio compression technology, which maximally guarantees the audio and video quality.

This series IPC has mega pixel resolution and supports 12V DC/24V AC power. It supports the wireless network application, bidirectional talk, digital water mark and etc.

It can be used alone or used in a network area. When it is used lonely, you can connect it to the network and then use a network client-end. Due to its high definition, multiple functions and various applications, this series IPC is widely used in many indoor environments and other important area surveillance.

1.2 Feature

| | Different year rights for each group, one year helenge to any group |
|--------------|---|
| User | Different user rights for each group, one user belongs to one group. The year right can not exceed the group right. |
| Management | The user right can not exceed the group right. |
| | |
| Data | Support cable network data transmission via Ethernet |
| Transmission | Wireless device supports WIFI/3G wireless data transmission. |
| Transmission | |
| | Support central server backup function in accordance with your configuration and |
| _ | setup in alarm or schedule setting |
| Storage | Support record via Web and the recorded file are storage in the client-end PC. |
| Function | Support local SD card hot swap. Support short-time storage when encounter |
| | disconnection. |
| | Support network storage such as FTP. |
| A.1 | Real-time respond to external on-off alarm input, and video detect as user pre- |
| Alarm | defined activation setup and generate corresponding message in screen and audio |
| Function | prompt(allow user to pre-record audio file) |
| | Real-time video detect: motion detect, camera masking. |
| | IPC supports one-channel audio/video data transmit to network terminal and then decade. Delay is within 270mg (network handwidth august model) |
| Network | decode. Delay is within 270ms (network bandwidth support needed)Max supports 20 connections. |
| Monitor | Max supports 20 connections. Adopt the following audio and video transmission protocol: HTTP, TCP, UDP, |
| WOTHO | MULTICAST, RTP/RTCP, RTSP and etc. |
| | Support web access. |
| | Realize IPC configuration and management via Ethernet. |
| Network | Support device management via web. |
| Management | Support various network protocols. |
| | Support peripheral equipment connection via the RS232 port, each peripheral |
| Peripheral | equipment control protocol and interface can be set freely. |
| Equipment | Support serial port (RS232/RS485) transparent data transmission. |
| | Support the on-off alarm device to alarm via the sound or the light. |
| Power | External power adapter. Support DC 12V/AC 24V power supply. |
| LOWEI | |
| PoE | Support Power over Ethernet (PoE). Conform to the IEEE802.3af standard. |
| FUE | Connect the device to the switcher or the router that supports the PoE function to |
| | |

| | realize the network power supply. |
|-----------|---|
| | To guarantee proper performance, please make sure the power sourcing device |
| | can supply at least 10W power. |
| | Usually, do not use the PoE for the WIFI/3G device. |
| | Day/Night mode auto switch (ICR switch.) |
| | Backlight compensation: screen auto split to realize backlight compensation to |
| | adjust the bright. |
| Assistant | Support system resource information and running status real-time display. Support |
| Function | log function. |
| Function | Support video watermark function to avoid vicious video modification. |
| | Support auto aperture. |
| | Support picture parameter setup such as electronic shutter and gain setup. |
| | Support dual-stream, ACF(Active frame control) |

1.3 Specifications

1.3.1 Performance

Please refer to the following sheet for IPC performance specification.

| Param | Model eter | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series | | | | | |
|-----------------|----------------------------------|--------------------------|--|--------------------------|---|---|--------------------------|--|--|--|--|--|
| System | Main Processor | TI Davinci hiç | Π Davinci high performance DSP | | | | | | | | | |
| ten | os | Embedded L | mbedded LINUX | | | | | | | | | |
| 3 | System Resources | Support real- time. | Support real-time network, local record, and remote operation at the same ime. | | | | | | | | | |
| | User Interface | Remote oper | ation interface | e such as WE | B, DSS, PSS | | | | | | | |
| | System Status | SD card state | us, bit stream | statistics, log | , and software | version. | | | | | | |
| Vide | Image Sensor | 1/2.5-inch CMOS | 1/2.8-inch CMOS | 1/2.9-inch CMOS | 1/3-inch CMOS | 1/3-inch CCD | 1/3-inch CMOS | | | | | |
| Video Parameter | Pixel | 2560(H)*19 20(V) | 2080(H)*1 553(V) | 1920(H)*1 200(V) | 1280(H)*9 60(V) | 1280(H)* 960(V) | 1280(H)*96 0(V) | | | | | |
| rame | Day/Night Mode | Support day/ | Support day/night mode switch and IR-CUT at the same time. | | | | | | | | | |
| ter | Auto Aperture | Optional | Optional | | | | | | | | | |
| | Gain Control | Fixed/Auto | | | | | | | | | | |
| | White Balance | On/off | On/off | | | | | | | | | |
| | BLC | On/off | | | | | Off/BLC/W DR(1-100) | | | | | |
| | Electronic Shutter | | es from 1/3 to ges from 1/4 t | | Manual/A uto PAL: It ranges from 1/3 to 1/100000 . NTSC: It ranges from 1/3 to 1/100000 . | Manual/Au to PAL: It ranges from 1/3 to 1/10000. NTSC: It ranges from 1/4 to 1/10000. | | | | | | |
| | Video Compression Standard | H.264/JPEG/ | H.264/JPEG/MJPEG | | | | | | | | | |

| | Video Frame Rate | PAL: Main stream (2560*1920 @8fps) Extra stream(704 *576@8fps) Main stream (1920*108 0@25fps) Extra stream (704*576 @25fps) | PAL: Main stream (2048*153 6@15fps) Extra stream(70 4*576@15 fps) Main stream (1920*10 80@25fp s) Extra stream (704*576 @25fps) | PAL: Main stream (1920*10 80@25fps) extra stream (704*57 6@25fps) | PAL: Main stream (1280*96 0@25fps), extra stream, (704*576 @25fps) | PAL: Main stream (1280*9 60@12.5f ps), extra stream, (704*57 6@12.5fp s) Main stream (1280*7 20@25fp s), extra stream | PAL: Main stream(12 80*960@2 5fps) .Extra stream(7 04*576@ 25fps) | | |
|-------|--------------------------|---|---|--|---|--|---|--|--|
| | | NTSC: Main stream (2560*1920 @8fps) | NTSC: Main stream (2048*153 6@15fps) | NTSC: | NTSC: | (704*576 @25fps) NTSC: Main stream (1280*96 0@12.5fp | NTSC: | | |
| | | Extra stream (704*480@ 8fps) Main stream (1920*1080 @30fps) Extra stream (704*480@ 30fps) | Extra stream (704*480 @15fps) Main stream (1920*108 0@30fps) Extra stream (704*480 @30fps) | Main stream (1920*108 0@30fps) Extra stream (704*480 @30fps) | Main stream (1280*960 @30fps) Extra stream (704*480 @30fps) | s)Extra stream (704*480 @12.5fps) Main stream (1280*72 0@30fps) Extra stream (704*480 @30fps) | Main stream (1280*960 @30fps) Extra stream (704*480 @30fps) | | |
| | Video Bit Rate | MJPEG is ad | os-8192Kbps. djustable and omized setup. | bit rate is adju | ustable. | • | | | |
| | Video Flip | Support mirro Support flip f | | | | | | | |
| | Snapshot | | | tension name | is JPEG | | | | |
| | Privacy Mask | | | x 4 privacy m | | | | | |
| | Video Setup | Support para | meter setup s | such as bright | , contrast. | | | | |
| | Video Information | Channel title, | | | | | | | |
| | Lens | Optional | | | | | | | |
| | Lens Interface | C/CS optional | | | | | | | |
| | Audio Input | | 3.5mm JACK | | | | | | |
| A C | Audio Output | 1-channel, | 3.5mm JACK | SPEAK OUT | | | | | |
| Audio | Bidirectional Talk Input | | st audio input | channel | | | | | |
| | Audio Bit Rate | 16kbps 16bi | τ | | | | | | |

| | Audio Compression Standard | G.711a/G.711u/PCM | | | | |
|----------------------|----------------------------------|---|--|--|--|--|
| Video | Motion Detect | 396 (18*22) detection zones; sensitivity level ranges from 1 to 6 (The 6 th level has the highest sensitivity) Activation event, alarm device, audio/video storage, image snapshot, log, email function and etc. | | | | |
| | Camera Masking | Sensitivity level ranges from 1 to 6. Each sensitivity level is the percentage of the privacy mask zone. Activation event, alarm device, audio/video storage, image snapshot, log, email SMTP function and etc. | | | | |
| Alarm | Input | 1-channel input, 1-channel output | | | | |
| Record and Backup | Record Priority | Manual>External alarm >Video detect>Schedule | | | | |
| up rd | Local Storage | Support local SD card hot swap | | | | |
| and | Storage Management | Support display local storage status | | | | |
| | Wire Network | 1-channel wire Ethernet port, 10/100 Base-T Ethernet | | | | |
| Network | Network Protocol | Standard HTTP, TCP/IP, ARP, IGMP, ICMP, RTSP, RTP, UDP, RTCP, SMTP, FTP, DHCP, DNS, DDNS, PPPOE, UPNP, NTP, Bonjour, SNMP. | | | | |
| ork | Remote Operation | Monitor, PTZ control, system setup, file download, log information, maintenance, upgrade and etc | | | | |
| | Video Output | 1-channel analog video output, BNC port | | | | |
| AUX | Network Interface | 1-channel Ethernet, 10/100 Base-T Ethernet (The IPC-HF3110-F series product has the optical port.) | | | | |
| AUX Interface | 3G Port | Support 3G SIM card, TD/EVDO/WCDMA function. (For 3G series product only.) | | | | |
| асе | Antenna Port | Support to receive the wireless signal (This function is for 3G and WIFI series product only.) | | | | |
| | RS485 port | PTZ control interface. Support various protocols. | | | | |
| Ge | Power | Support AC24V/DC12V power and PoE. (The IPC-HF3110-F/W/E/T/C series product does not support the PoE function.) | | | | |
| nera | Power Consumption | <10W (For WIFI and 3G device, it is below 12W.) | | | | |
| ıl Para | Working Temperature | -10 $^{\circ}\!$ | | | | |
| neral Parameter | Working Humidify | 10%~90% | | | | |
| | Dimensions | 70*63.2*149.5 | | | | |
| | Weight | 650g | | | | |
| | Installation | Support various installation modes (Enclosure and bracket is optional) | | | | |

1.3.2 Factory Default Setup

Please refer to the following sheet for factory default setup information.

| ricuse refer to the following sheet for factory default setup information. | | | | | | | | | |
|--|-----|------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|
| | | | Default Setup | | | | | | |
| Set | up | Item | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series | |
| mer | dit | Brightness | 50 | | | | | | |
| , a. | ë | Contrast | 50 | | | | | | |

| | | | | | Default Setup | | | | | | |
|-----|-------|-----------------------|----------------|----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|
| Set | up | Item | | | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series | |
| | | Hue | | | 50 | | | | | | |
| | | | Saturation | | | | | | | | |
| | | Gain I | Mode | | 50 Auto | | | | | | |
| | | Gain A | Adjust | | 50 | | | | | | |
| | | Expos | Exposure Mode | | | | | | | | |
| | | Auto I | ris | | On | | | | | | |
| | | Scene | Mode | | Auto | | | | | | |
| | | Day/night Mode BLC | | | Auto | | | | | | |
| | | | | | Off | | | | | WDR | |
| | | Flip | | Off | | | | | | | |
| | Video | Video bit stream | | Bit stream type | General | | | | | | |
| | | oit strea | | Encode mode | H.264 | | | | | | |
| | | am | Main Stream | Resolutio n | 1080P (| 1920*1080) | | 720P (1 | 1080*720) | | |
| | | | | Frame Rate (FPS) | PAL: 25 NTSC:30 | | | | | | |
| | | | | Bit Rate Type | CBR | | | | | | |
| | | | | Recomm ended Bit | 3584-819 | 2 Kb/S | | | | | |
| | | | | Bit Rate | 8192 | | | | | | |
| | | | | I Frame | 50 | | | | | | |
| | | | | Waterma rk | Enable | | | | | | |
| | | | | Waterma rk character | DigitalCC | TV | | | | | |
| | | | Sub | Enable | Enable | | | | | | |
| | | | Stream | Bit stream type | General | | | | | | |
| | | | | Encode mode | H.264B | | | | | | |
| | | | | Resolutio n | CIF(352* | 288/352*24 | 0) | | | | |
| | | | | Frame Rate (FPS) | PAL: 25 NTSC:30 | | | | | | |
| | | | | Bit Rate Type | CBR | | | | | | |

| | | | | | Default S | Setup | | | | | |
|---------------------|-------|-------------|---------|------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|
| Setup | | Item | | | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series | |
| | | | | Recomm ended Bit | 192-1024 | Kb/S | | | | | |
| | | | | Bit Rate | 640 | | | | | | |
| | | | | I Frame | 50 | | | | | | |
| | | | | Snapsho t Type | General | | | | | | |
| | | Snaps | shot | Image Size | 1080P (1 | 1920*1080) | | 720P | (1080*720 |) | |
| | | | | Quality | 5 | | | | | | |
| | | | | Interval | 1s | | | | | | |
| | | | | Privacy Mask | Disable | | | | | | |
| | | Video | Overlay | Channel Title | Enable | | | | | | |
| | | | | Time Title | Enable | | | | | | |
| | | Path | | Snapshot Path | C:\PictureDownload | | | | | | |
| | | | | Record Path | C:\RecordDownload | | | | | | |
| | ΑL | Main Stream | | Enable | Enable | | | | | | |
| | Audio | | | Encode Mode | G.711A | | | | | | |
| | | | | Enable | Disable | | | | | | |
| | | Sub S | tream | Encode Mode | G.711A | | | | | | |
| ואמנאיטו אמנאיטו | | TCP/IF | P | Host Name | IPC | | | | | | |
| 2 | Ĉ. | | | Ethernet Card | Wire(Defa | ault) | | | | | |
| | | | | Mode | Static | | | | | | |
| | | | | Mac Address | Device M | AC address | when it is | shipped out | of the factor | ory | |
| | | | | IP Version | IPV4 | | | | | | |
| | | | | IP Address | 192.168.1 | 1.108 | | | | | |
| | | | | Subnet Mask | 255.255.2 | 255.0 | | | | | |
| | | | | Default Gateway | 192.168.1 | 1.1 | | | | | |
| | | | | | | | - | | | | |

| | | | Default Setup | | | | | | |
|-------|-------------|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|
| Setup | Item | | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series | |
| | | Preferred DNS | 8.8.8.8 | | | | | | |
| | | Alternate DNS | 8.8.8.8 | | | | | | |
| | | Enable ARP/Ping set device IP address service | Enable | | | | | | |
| | | Max Connecti on | 10 | | | | | | |
| | | TCP Port | 37777 | | | | | | |
| | Connection | UDP Port | 37778 | | | | | | |
| | | HTTP Port | 80 | | | | | | |
| | | RTSP Port | 554 | | | | | | |
| | | Enable | Disable | | | | | | |
| | PPPoE | Usernam e | N/A | | | | | | |
| | | Passwor d | N/A | | | | | | |
| | | Server Type | Disable, | CN99 DDN | IS | | | | |
| | | Server IP | none | | | | | | |
| | | Server Port | 80 | | | | | | |
| | DDNS | Domain Name | none | | | | | | |
| | | User | none | | | | | | |
| | | Passwor d | N/A | | | | | | |
| | | Update Period | 5 minutes | 3 | | | | | |
| | IP Filter | Trusted sites | Disable | | | | | | |
| | SMIT(Email) | SMTP Server | none | | | | | | |
| | | Port | 25 | | | | | | |
| | | | | | | | | | |

| | | | Default Setup | | | | | | |
|-------|---|---|------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|
| Setup | Item | | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series | |
| | | Anonymit | Disable | | | • | • | | |
| | | У | | | | | | | |
| | User Name Passwor d | | anonymit | у | | | | | |
| | | | N/A | | | | | | |
| | | Sender | none | | | | | | |
| | | Authentic ation (Encrypti on mode) | N/A | | | | | | |
| | | Title (Subject) | IPC Mess | sage | | | | | |
| | | Attachme nt | N/A | | | | | | |
| | Mail Receive | | 0s | | | | | | |
| | | Email Test | Disable, interval=60 minutes | | | | | | |
| | UPnP | Enable UPnP | Disable | | | | | | |
| | | SNMP v1 | Disable | | | | | | |
| | | SNMP v2 | Disable | | | | | | |
| | | SNMP Port | 161 | | | | | | |
| | SNMP | Read Communi ty | public | | | | | | |
| | | Write Communi ty | private | | | | | | |
| | | Trap Address | N/A | | | | | | |
| | | Trap Port | 162 | | | | | | |
| | | Enable | Enable | | | | | | |
| | Bonjour Server Name "Device name+SN". It depends on the device. | | | | | | | | |
| | Multicast | Multicast Address | 239.255.42.42 | | | | | | |
| | | Port | 36666 | | | | | | |

| | | | | Default S | etup | | | | |
|-------|--------------|---------------|-----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Setup | Iter | n | | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series |
| | Qos | S | Real-time Monitor | 0 | | | | | |
| | QU | | Comman d | 0 | | | | | |
| EV | ۷ic | | Enable | Disable | | | | | |
| Event | Video detect | deo de | Anti- dither | 5 seconds | S | | | | |
| | tect | | Sensitivit y | 3 | | | | | |
| | | | Record Channel | Enable | | | | | |
| | | | Record Delay | 10 secon | ds | | | | |
| | | Motion Dotoot | Relay out | Enable | | | | | |
| | | Motion Detect | Alarm Delay | 10 secon | ds | | | | |
| | | | Send Email | Disable | | | | | |
| | | | PTZ | Disable | | | | | |
| | | | Activation Operatio n | N/A | | | | | |
| | | | Address | 0 | | | | | |
| | | | Snapshot | Disable | | | | | |
| | | | Enable | Disable | | | | | |
| | | | Record Channel | Enable | | | | | |
| | | | Record Delay | 10 secon | ds | | | | |
| | | | Relay out | Enable | | | | | |
| | | Video | Record Delay | 10 secon | ds | | | | |
| | | Masking | Send Email | Disable | | | | | |
| | | | PTZ | Disable | | | | | |
| | | | Activation Operatio n | N/A | | | | | |
| | | | Address | 0 | | | | | |
| | | | Snapshot | Disable | | | | | |
| | Ala | Alarm | Enable | Disable | | | | | |
| | Alarm | Activation | Relay in | Alarm 1 | | | | | |
| | | | | | | | | | |

| | | | | Default S | Setup | | | | |
|-------|--------------|------------------|-----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Setup | Iter | n | | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series |
| | | | Anti- dither | 5 seconds | S | | | | |
| | | | Sensor Type | NO | | | | | |
| | | | Record Channel | Enable | | | | | |
| | | | Record Delay | 10 secon | ds | | | | |
| | | | Relay out | Enable | | | | | |
| | | | Alarm Delay | 10 secon | ds | | | | |
| | | | Send Email | Disable | | | | | |
| | | | PTZ | Disable | | | | | |
| | | | Activation Operatio n | N/A | | | | | |
| | | | Address | 0 | | | | | |
| | | | Snapshot | Disable | | | | | |
| | Relay output | | | 1 | | | | | |
| | Ab | Enable | Disable | | | | | | |
| | Abnormity | | Relay out | Enable | | | | | |
| | mity | No SD Card | Relay out Delay | 10 secon | ıds | | | | |
| | | | Send email | Disable | | | | | |
| | | | Enable | Disable | | | | | |
| | | | Capacity Limit | 10% | | | | | |
| | | Capacity | Relay out | Enable | | | | | |
| | | Warning | Relay out Delay | 10 secon | ıds | | | | |
| | | | Send Email | Disable | | | | | |
| | | | Enable | Disable | | | | | |
| | | | Relay out | Enable | | | | | |
| | | SD Card Error | Relay out Delay | 10 secon | ıds | | | | |
| | | | Send email | Disable | | | | | |
| | | Disconnectio | Enable | Disable | | | | | |
| | | n | Record | Enable | | | | | |
| | | | Record Delay | 10 secon | ıds | | | | |

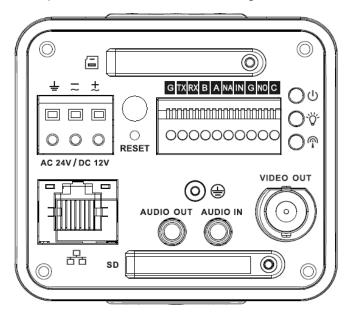
| | | | | Default S | Setup | | | | |
|---------|----------------|-------------|--------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Setup | Iter | n | | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series |
| | | | Relay out | Enable | | | | | |
| | | | Relay out Delay | 10 secon | ıds | | | | |
| | | | Enable | Disable | | | | | |
| | | | Record | Enable | | | | | |
| | | IP Conflict | Record Delay | 10 secon | ıds | | | | |
| | | | Relay out | Enable | | | | | |
| | | | Relay out Delay | 10 secon | ıds | | | | |
| Storage | Storage | | Enable FTP | Disable | | | | | |
| age | age | | Server IP | N/A | | | | | |
| | | | Port | 21 | | | | | |
| | | FTP | Usernam e | anonymit | у | | | | |
| | | | Passwor d | N/A | | | | | |
| | | | Remote path | share | | | | | |
| | | | Emergen cy (Local) | Disable | | | | | |
| | | | Enable NAS | Disable | | | | | |
| | | | Protocol | NFS | | | | | |
| | | | Server IP | N/A | | | | | |
| | | | Port | 21 | | | | | |
| | | Network | Usernam e | N/A | | | | | |
| | | | Passwor d | N/A | | | | | |
| | | | Remote path | N/A | | | | | |
| | | | Pack Duration | 8 minutes | 3 | | | | |
| | Record Control | | Pre- record | 5 seconds | S | | | | |
| | | | Disk Full | Overwrite | <u> </u> | | | | |
| | | | Record Mode | Auto | | | | | |
| Syste | Gener al | Local Host | Device No | Device fac | tory SN | | | | |
| (D | ਧ | | | | | | | | |

| | | | | Default S | Setup | | | | |
|-------|------------------|----------------|--------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Setup | Iter | n | | IPC- HF3500 Series | IPC- HF3300 Series | IPC- HF3200 Series | IPC- HF3100 Series | IPC- HF3110 Series | IPC- HF3101 Series |
| | | | Langua ge | English | | | | | |
| | | | Video Standar d | PAL | | | | | |
| | | | Date Format | Y-M-D | | | | | |
| | | Time Format | 24H | | | | | | |
| | | | Time Zone | GMT+08:0 | 00 | | | | |
| | | | System Time | Sync | | | | | |
| | Date and time | DST | Disable | | | | | | |
| | | | DST Type | Week | | | | | |
| | | | Start Time | 00:00:00 c | of the first Su | unday of the | month | | |
| | | | End Time | 00:00:00 c | of the secon | d Monday o | f the month | | |
| | | | NTP | Disable | | | | | |
| | | | NTP Server | clock.isc.o | rg | | | | |
| | | | Port | 37 | | | | | |
| | | | Update Period | 10 minutes | 3 | | | | |
| | PT | Z | Protocol | PELCOD | | | | | |
| | | | Address | 1 | | | | | |
| | | | Baud Rate | 9600 | | | | | |
| | | | Data Bit | 8 | | | | | |
| | | | Stop bit | 1 | | | | | |
| | | | Parity | N/A | | | | | |
| | Auto Maintenance | | Auto Reboot | Enable | | | | | |
| | | | Auto Delete Old Files | Disable | | | | | |

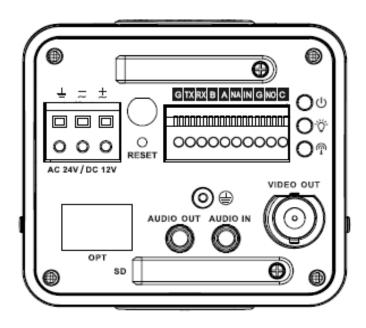
2 Framework

2.1 Rear Panel

This series IP camera real panel is shown as below. See Figure 2-1.



The rear panel with the network port



The rear panel with the 100M fiber port

Figure 2-1

Please refer to the following sheet for detail information.

| Interface Name | | Connector | Function |
|----------------|-------------------|-----------|------------------------|
| VIDEO OUT | Video output port | BNC | Output analog video |
| | | | signal. Can connect to |

| | | | TV monitor to view video. |
|-------------------------|------------------|----------|---|
| AC 24V/ DC 12V | Power port | | Power port.Input 12V DC or AC 24V |
| STATUS Indication Light | Red light 🖰 | | System boot upred light is on System upgrades-red light flashes System resets-red light flashes. |
| | Green light Ö | | Normal working status-green light is on. Display record status: Record-green light flashes. |
| | Yellow light 👰 | | Detect the wireless device- yellow light is on. |
| | 3G | | Connect to 3G card. Please note it is for 3G series product only. |
| WIFI | Antenna port | | Connect to 3G/WIFI antenna to receive the wireless signal. Please note this function is for some series products only. |
| IN | Alarm input port | I/O port | Alarm input port 1. To receive the signal from |

| | | | the external alarm |
|-----------|-------------------|--------------------|--------------------------|
| | | | device. |
| NO | Alarm output port | | Alarm output port. To |
| С | | | output alarm signal to |
| | | | the alarm device. |
| | | | NO: Normal open |
| | | | alarm output end. |
| | | | C: Alarm output |
| | | | public end. |
| G | GND | | Alarm input ground |
| | | | end. |
| Α | RS485 port | | RS485_A port, control |
| | | | external PTZ |
| В | | | RS485_B port, control |
| | | | external PTZ |
| RX | RS232 port | | RS232_RX,RS232 |
| | | | receive end. |
| TX | | | RS232_TX, RS232 |
| | | | COM send out end. |
| G | GND | | RS232 ground end |
| NA | IR light port | | External IR light signal |
| | | | control port. |
| RESET | RESET button | | Restore factory default |
| | | | setup. |
| | | | When system is |
| | | | running normally, |
| | | | press the RESET |
| | | | button for at least 5 |
| | | | seconds, system can |
| | | | restore factory default |
| | | | setup. |
| AUDIO OUT | Audio output port | Audio output 3.5mm | Output audio signal to |
| | | JACK port. | the passive device |
| | | | such as earphone. |
| AUDIO IN | Audio input port | Audio input 3.5mm | Input audio signal |

| | | IA OK in a ref | form decise of the |
|------|-----------------|--------------------|----------------------|
| | | JACK port. | from devices such as |
| | | | pick-up. |
| LANS | Network port | Ethernet port | Connect to |
| | | | standard Ethernet |
| | | | cable. |
| | | | Support PoE |
| | | | function. |
| OPT | 100M fiber port | 155M single fiber | Transmit 100M |
| | | dual-direction SFP | Ethernet data. |
| | | fiber module | |
| SD | SD card port | | Connect to SD card. |
| | | | Note |
| | | | When you install |
| | | | the SD card, |
| | | | please make sure |
| | | | current card is not |
| | | | in write mode and |
| | | | then you can |
| | | | install it to the |
| | | | camera. |
| | | | When you |
| | | | remove the SD |
| | | | card, please |
| | | | make sure current |
| | | | card is not in write |
| | | | mode. Otherwise |
| | | | it may result in |
| | | | data loss or card |
| | | | damage. |
| | | | Before hot swap, |
| | | | please stop |
| | | | record operation. |

| Ť | GND | Please make sure the |
|---|-----|------------------------|
| | | device is securely |
| | | earthed to prevent the |
| | | thunderstorm strike. |
| | | |

2.2 Side Panel

Please refer to the following interface for side panel dimension information. The unit is mm. See Figure 2-2.

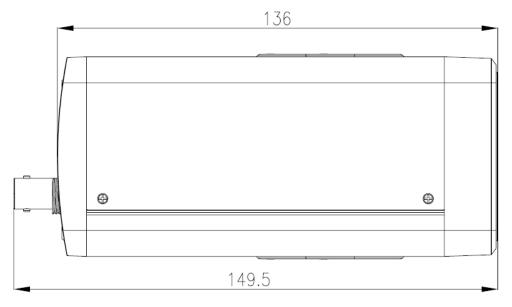


Figure 2-2

2.3 Front Panel

Please refer to the following interface for the front panel information. The unit is mm. See Figure 2-3.

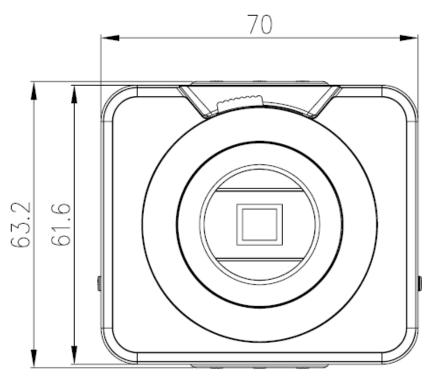


Figure 2-3

2.4 Bidirectional talk

2.4.1 Device-end to PC-end

Device Connection

Please connect the speaker or the MIC to the audio input port in the device rear panel. Then connect the earphone to the audio output port in the PC.

Login the Web and then click the Audio button to enable the bidirectional talk function.

You can see the button becomes orange after you enabled the audio talk function.

Click Audio button again to stop the bidirectional talk function.

Listening Operation

At the device end, speak via the speaker or the pickup, and then you can get the audio from the earphone or sound box at the pc-end.

2.4.2 PC-end to the Device-end

Device Connection

Connect the speaker or the MIC to the audio input port in the PC and then connect the earphone to the audio output port in the device rear panel.

Login the Web and then click the Audio button to enable the bidirectional talk function.

You can see the button becomes orange after you enabled the audio talk function.

Click Audio button again to stop the bidirectional talk function.

Please note the listening operation is null during the bidirectional talk process.

Listening Operation

At the PC-end, speak via the speaker or the pickup, and then you can get the audio from the earphone or sound box at the device-end.

2.5 Alarm Setup

The alarm setup interface is shown as below. See Figure 2-4.

- Connect the alarm input device to the alarm input port.
- Connect the alarm output device to the alarm output port and alarm output public port. The alarm output port supports NO (normal open) alarm device only.
- Open the Web, go to the Figure 2-4. Here you can set the alarm input setup and alarm output setup. Please set the alarm in for the alarm input in the rear panel. Then you can select the corresponding type (NO/NC) according to the high/low level type when an alarm occurs.
- Set the WEB alarm output. The alarm output 01 is the alarm output port of the device rear panel.

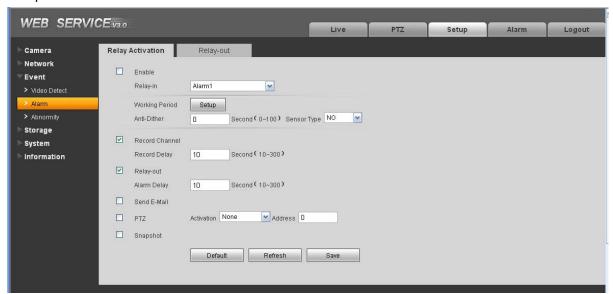


Figure 2-4

2.5.1 Alarm Input and Output Connection

Please refer to the following figure for alarm input information. See Figure 2-5.

Alarm input: When the input signal is idle or grounded, the device can collect the different statuses of the alarm input port. When the input signal is connected to the 5V or is idle, the device collects the logic "1". When the input signal is grounded, the device collects the logic "0".

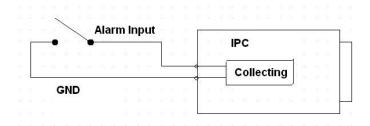


Figure 2-5

Please refer to the following figure for alarm output information. See Figure 2-6.

Port NO and Port C composes an on-off button to provide the alarm output.

If the type is NO, this button is normal open. The button becomes on when there is an alarm output.

If the type is NC, this button is normal off. The button becomes off when there is an alarm output.

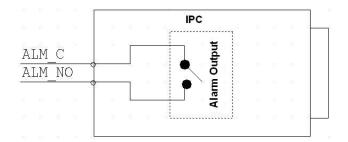


Figure 2-6

2.5.2 IR Light Connection

Please refer to the following figure for external IR light information. See Figure 2-7.

IR synchronization input signal. When the external IR light is on, the signal cable from the board outputs the 3.3V/1mA. It outputs the 0V when the IR light is off.

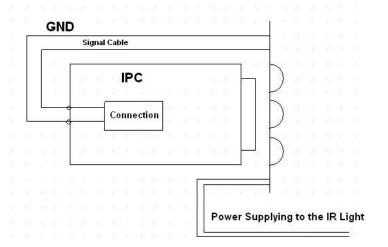


Figure 2-7

3 Installation

3.1 Lens Installation

3.1.1 Auto Aperture Lens

Please follow the steps listed below for auto aperture lens installation. The interface is shown as in Figure 3-1 and Figure 3-2.

- Remove the CCD protection cap of the device, and then line up the lens to the proper installation position. Turn clockwise until the lens is fixed firmly.
- Insert the lens cable socket to the auto lens connector in the side panel.

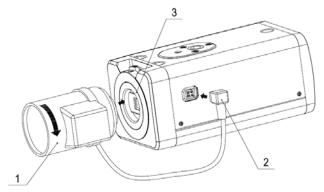


Figure 3-1

3.1.2 Manual Lens

Install C type lens

- Remove the CCD protection cap from the device.
- Install the C/CS adapter to the camera. Turn clockwise to secure against the focusing ring firmly.
- Line up the C lens to the installation position of the C/CS adapter. Turn clockwise to fix the lens.
- Use slotted screwdriver to fasten the screw near the focusing ring and then turn counter clockwise to move the focusing ring out for several millimeters. Now you can focus manually and check the video is clear or not. If you can not see the clear video, you can adjust via the flange-back.
- After you completed the focus setup, use the slotted screwdriver to fix the screw firmly. Fasten the focusing ring. Now the installation completed.

Install CS type lens

- Remove the CCD protection cap from the device.
- Line up the CS lens to the lens installation position of camera focusing ring. Turn clockwise to fix the lens.
- Use slotted screwdriver to fasten the screw near the focusing ring and then turn counter clockwise to move the focusing ring out for several millimeters. Now you can focus manually and check the video is clear or not. If you can not see the clear video, you can adjust via the flange-back.
- After you completed the focus setup, use the slotted screwdriver to fix the screw firmly.
 Fasten the focusing ring. Now the installation completed.

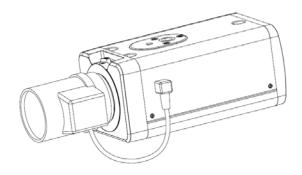


Figure 3-2

3.1.3 Remove Lens

Please follow the steps listed below to remove lens. The interface is shown as in Figure 3-3.

- Turn the lens counter clockwise and then remove it from the camera.
- Unplug the auto lens cable socket from the auto lens connector. If you are using the manual aperture lens, please skip to the following step.
- If there is no lens, please put the CCD protection cap back to protect the CCD.

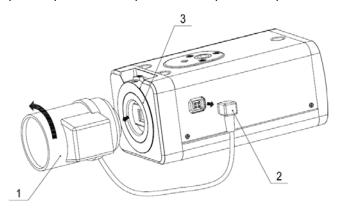


Figure 3-3

3.2 SD Card

3.2.1 Installation

Please follow the steps listed below to install SD card. The interface is shown as in Figure 3-4 and Figure 3-5.

- Use the screwdriver to loosen the SD card protection screw in the rear panel, and then remove the SD card protection cap from the camera.
- Install the SD card to the camera according to the proper installation position.
- Put the SD card protection cap back.
- Use the screwdriver to fix the SD card protection cap screw firmly to secure the SD card protection cap in the camera.

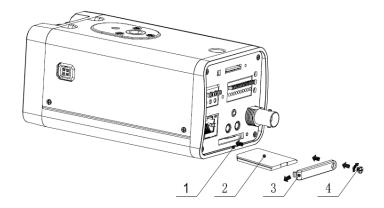


Figure 3-4

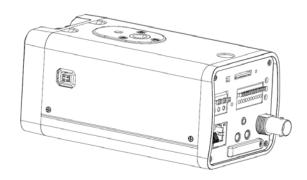


Figure 3-5

3.2.2 Remove

Please follow the steps listed below to remove SD card. The interface is shown as Figure 3-6.

- Use the screwdriver to loosen the screw of SD card protection cap in the rear panel.
 Remove the cap from the camera.
- Follow the SD card direction to remove the SD card.
- Insert the SD card protection cap.
- Use the screwdriver to fix the screw to secure the protection cap.

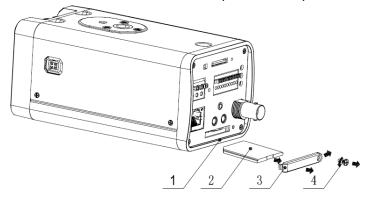


Figure 3-6

3.3 3G Card

3.3.1 Installation

The 3G card installation is the same with the SD card.

Please follow the steps listed below to install 3G card. The interfaces are shown as Figure 3-7 and Figure 3-8.

- Use the screwdriver to loosen the 3G card protection cap screw in the side panel, and then remove the 3G card protection cap from the camera.
- Install the 3G card to the camera according to the proper installation position.
- Put the 3G card protection cap back.
- Use the screwdriver to fix the 3G card protection cap screw firmly to secure the 3G card protection cap.

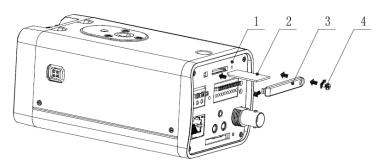


Figure 3-7

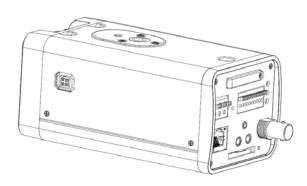


Figure 3-8

3.3.2 Remove

Please follow the steps listed below to remove 3G card. The interface is shown as Figure 3-9.

- Use the screwdriver to loosen the screw of 3G card protection cap in the rear panel.
 Remove the cap from the camera.
- Follow the 3G card direction to remove the 3G card.
- Insert the 3G card protection cap.
- Use the screwdriver to fix the screw to secure the protection cap.

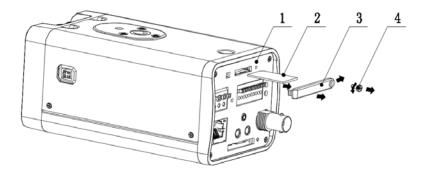


Figure 3-9

3.4 3G/WIFI Antenna

3.4.1 Installation

Line up the thread of the screw of the 3G/WIFI antenna to the thread of the rear panel. See Figure 3-10.

Please turn according to the direction in the following figure until antenna is secure firmly. See Figure 3-11.

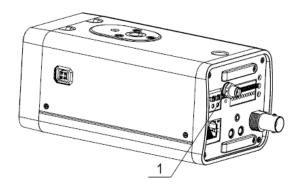


Figure 3-10

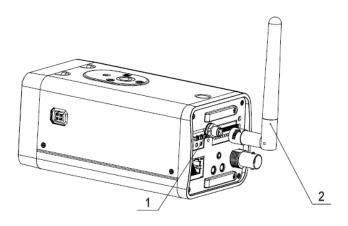


Figure 3-11

After you fix the 3G/WIFI antenna to the WIFI port of the rear panel, you can adjust the antenna direction. See Figure 3-12.

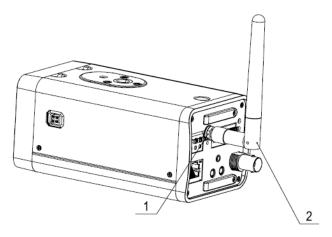


Figure 3-12

3.4.2 Remove

Use your hands to hold the 3G/WIFI thread end and then turn according to the following figure. See Figure 3-13.

Now you can see the antenna is away from the thread. See Figure 3-14.

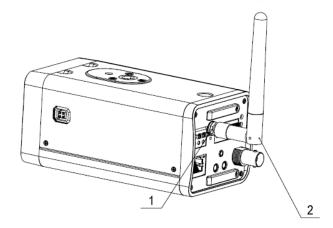


Figure 3-13

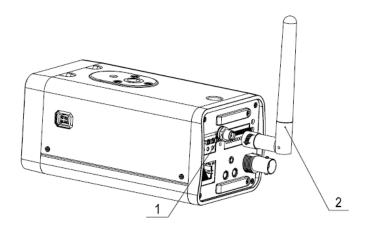


Figure 3-14

Remove the 3G/WIFI antenna from the port of the rear panel. See Figure 3-15.

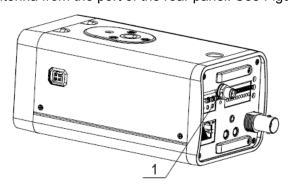


Figure 3-15

3.5 I/O Port

Install Cable

Please follow the steps listed below to install the cable. See Figure 3-16.

Use the small slotted screwdriver to press the corresponding button of cable groove. Insert the cable into the groove and then release the screwdriver.

Remove Cable

Please follow the steps listed below to remove the cable.

Use the small slotted screwdriver to press the corresponding button of cable groove. Remove the cable out of the groove and then release the screwdriver.

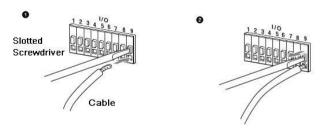


Figure 3-16

4 Quick Configuration Tool

4.1 Overview

Quick configuration tool can search current IP address, modify IP address. At the same time, you can use it to upgrade the device.

Please note the tool only applies to the IP addresses in the same segment.

4.2 Operation

Double click the "ConfigTools.exe" icon, you can see an interface is shown as in Figure 4-1. In the device list interface, you can view device IP address, port number, subnet mask, default gateway, MAC address and etc.

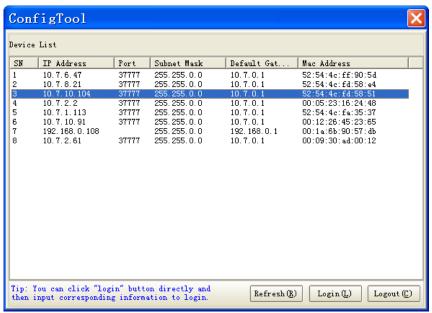


Figure 4-1

Select one IP address and then right click mouse, you can see an interface is shown as in Figure 4-2.

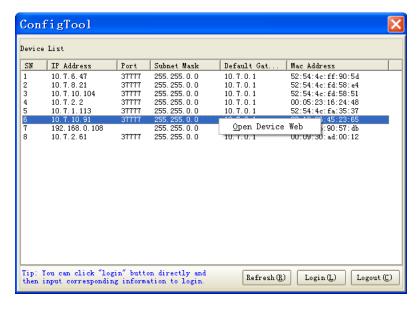


Figure 4-2

Select the "Open Device Web" item; you can go to the corresponding web login interface. See Figure 4-3.

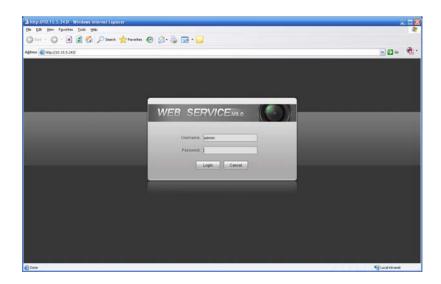


Figure 4-3

If you want to modify the device IP address without logging in the device web interface, you can go to the configuration tool main interface to set.

In the configuration tool search interface (Figure 4-1), please select a device IP address and then double click it to open the login interface. Or you can select an IP address and then click the Login button to go to the login interface. See Figure 4-4.

In Figure 4-4, you can view device IP address, user name, password and port. Please modify the corresponding information to login.

Please note the port information here shall be identical with the port value you set in TCP port in Web Network interface. Otherwise, you can not login the device.

If you are use device background upgrade port 3800 to login, other setups are all invalid.



Figure 4-4

After you logged in, the configuration tool main interface is shown as below. See Figure 4-5.

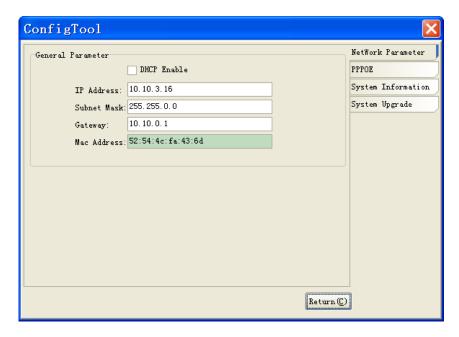


Figure 4-5

For detailed information and operation instruction of the quick configuration tool, please refer to the *Quick Configuration Tool User's Manual* included in the resources CD.

5 Web Operation

This series IPC product support the Web access and management via PC.

Web includes several modules: monitor channel preview, PTZ control, system configuration, alarm and etc.

5.1 Network Connection

Please follow the steps listed below for network connection.

- Make sure the IPC has connected to the network properly.
- Please set the IP address, subnet mask and gateway of the PC and the IPC respectively.
 IPC default IP address is 192.168.1.108. Subnet mask is 255.255.255.0. Gateway is 192.168.1.1.
- Use order ping ***.***.***(* IP camera address) to check connection is OK or not.

5.2 Login and Logout

Open IE and input IP camera address in the address bar.

For example, if your camera IP is 192.168.1.108, then please input http:// 192.168.1.108 in IE address bar. See Figure 5-1.

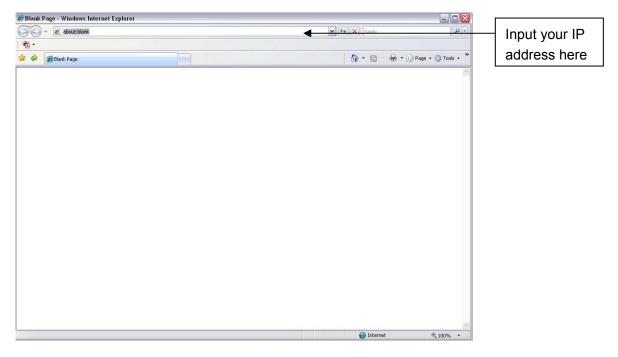


Figure 5-1

The login interface is shown as below. See Figure 5-2.

Please input your user name and password.

Default factory name is admin and password is admin.

Note: For security reasons, please modify your password after you first login.

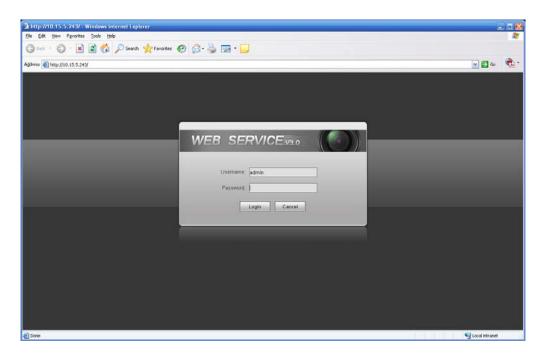
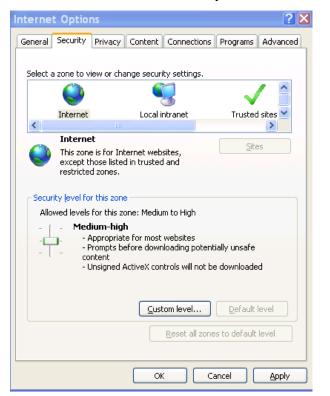


Figure 5-2

If it is your first time to login in, system pops up warning information to ask you whether install control webrec.cab or not after you logged in for one minute. Please click OK button, system can automatically install the control. When system is upgrading, it can overwrite the previous Web too. If you can't download the ActiveX file, please check whether you have installed the plug-in to disable the control download. Or you can lower the IE security level. See Figure 5-3.



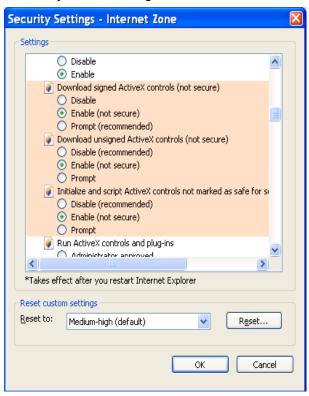


Figure 5-3

After you logged in, you can see the main window. See Figure 5-4.

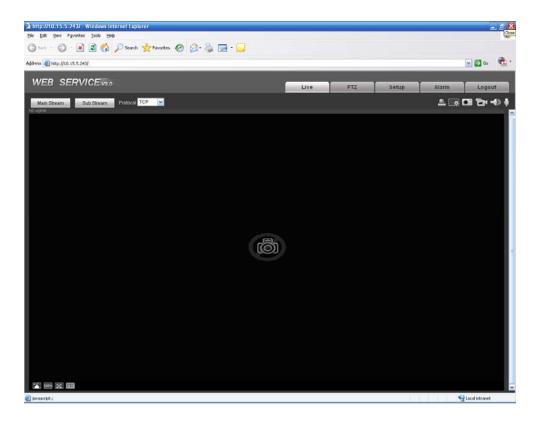


Figure 5-4

Please refer to the Web Operation Manual included in the resource CD for detailed operation instruction.

6 FAQ

| Bug | |
|--|---|
| I can not boot up the device or can not control the device. | Please click RESET button for at least five seconds to restore factory default setup. |
| SD card hot swap | Before draw out SD card, please stop record or snapshot first and then wait for at least 15 seconds to remove the SD card. All the operations before is to maintain data integrity. Otherwise you can lose all the data in the SD card! |
| SD card write times | Do not set the SD card as the storage media to storage the schedule record file. It may damage the SD card duration. |
| I can not use the disk as the storage media. | When disk information is shown as hibernation or capacity is 0, please format it first (Via Web). |
| I can not upgrade the device via network. | The status indication light is shown as red when network upgrade operation failed. You can use port 3800 to continue upgrade. |
| Recommended SD card brand | Kingston 4GB, Kingston 16GB, Kingston32GB, Transcend 16GB, SanDisk 4GB, SanDisk 32GB. |
| | Usually we recommend the 4GB (or higher) high speed card in case the slow speed results in data loss. |
| Audio function | Please use active device for the audio monitor input, otherwise there is no audio in the client-end. |

Appendix Toxic or Hazardous Materials or Elements

| Component Name | Toxic or Hazardous Materials or Elements | | | | | |
|------------------------------|--|----|----|-------|-----|------|
| | Pb | Hg | Cd | Cr VI | PBB | PBDE |
| Circuit Board Component | 0 | 0 | 0 | 0 | 0 | 0 |
| Device Construction Material | 0 | 0 | 0 | 0 | 0 | 0 |
| Wire and Cable | 0 | 0 | 0 | 0 | 0 | 0 |
| Power Adapter | 0 | 0 | 0 | 0 | 0 | 0 |
| Packing Components | 0 | 0 | 0 | 0 | 0 | 0 |
| Accessories | 0 | 0 | 0 | 0 | 0 | 0 |

O: Indicates that the concentration of the hazardous substance in all homogeneous materials in the parts is below the relevant threshold of the SJ/T11363-2006 standard.

X: Indicates that the concentration of the hazardous substance of at least one of all homogeneous materials in the parts is above the relevant threshold of the SJ/T11363-2006 standard. During the environmental-friendly use period (EFUP) period, the toxic or hazardous substance or elements contained in products will not leak or mutate so that the use of these (substances or elements) will not result in any severe environmental pollution, any bodily injury or damage to any assets. The consumer is not authorized to process such kind of substances or elements, please return to the corresponding local authorities to process according to your local government statutes.

Note

- This user's manual is for reference only.
- Slight difference may be found in user interface.
- All the designs and software here are subject to change without prior written notice.
- If there is any uncertainty or controversy, please refer to the final explanation of us.
- Please visit our website for more information.